



Internet Banking Guide

(Individual Persons)

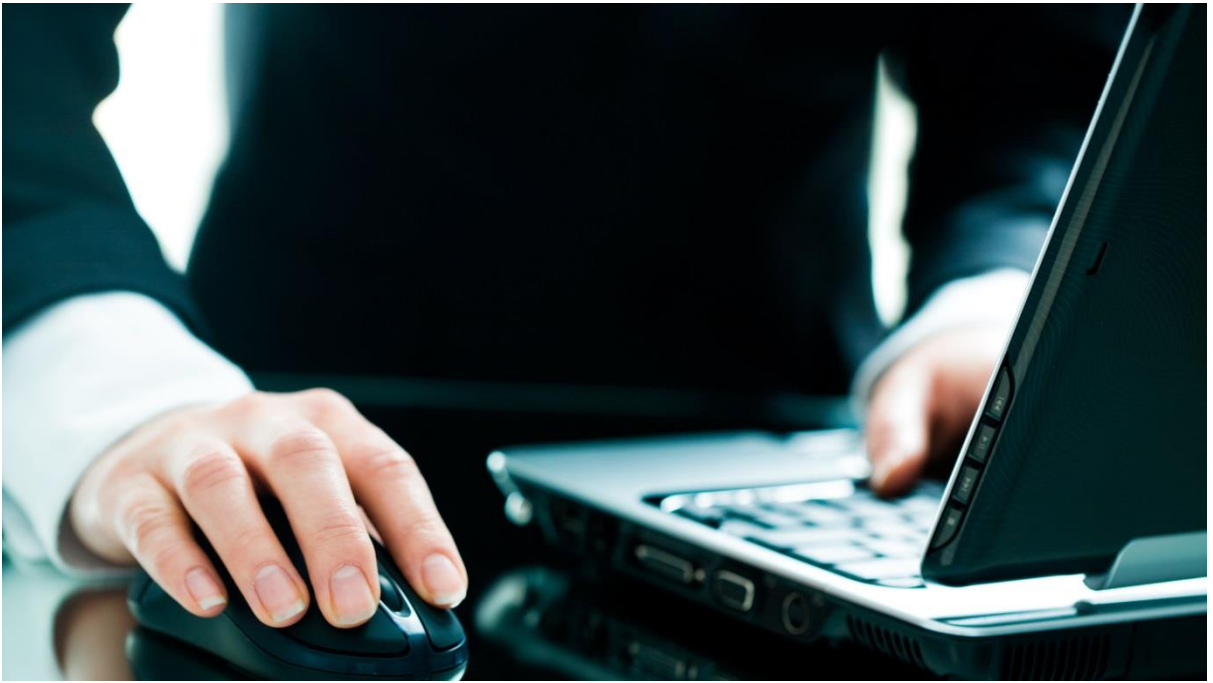


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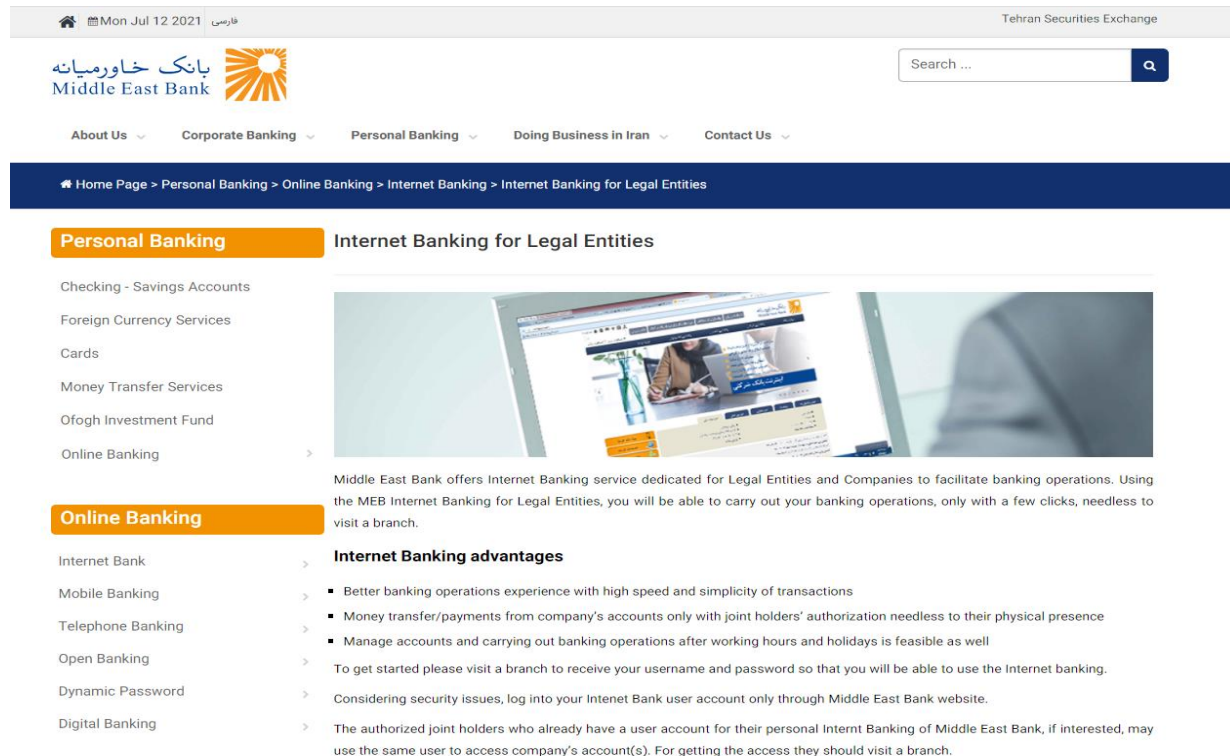
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Logging into Internet Banking

You may visit a branch of Middle East Bank and fill in the application form for E-Banking Services. So that you will receive your own username and password for logging into your Internet Banking account.

Then, please visit Middle East Bank website at: <https://www.middleeastbank.ir/> and head into your Internet banking account via E-Banking menu.



The screenshot shows the Middle East Bank website interface. At the top, there is a header with the date 'Mon Jul 12 2021' and 'Tehran Securities Exchange'. The bank's logo and name 'بانک خاورمیانه Middle East Bank' are visible. A search bar is present on the right. Below the header, there are navigation menus for 'About Us', 'Corporate Banking', 'Personal Banking', 'Doing Business in Iran', and 'Contact Us'. A breadcrumb trail indicates the current location: 'Home Page > Personal Banking > Online Banking > Internet Banking > Internet Banking for Legal Entities'. The main content area is titled 'Internet Banking for Legal Entities' and features a list of services under 'Personal Banking' (Checking - Savings Accounts, Foreign Currency Services, Cards, Money Transfer Services, Ofogh Investment Fund, Online Banking) and 'Online Banking' (Internet Bank, Mobile Banking, Telephone Banking, Open Banking, Dynamic Password, Digital Banking). A central image shows a person using a computer. Below the image, text states: 'Middle East Bank offers Internet Banking service dedicated for Legal Entities and Companies to facilitate banking operations. Using the MEB Internet Banking for Legal Entities, you will be able to carry out your banking operations, only with a few clicks, needless to visit a branch.' A section titled 'Internet Banking advantages' lists several benefits:

- Better banking operations experience with high speed and simplicity of transactions
- Money transfer/payments from company's accounts only with joint holders' authorization needless to their physical presence
- Manage accounts and carrying out banking operations after working hours and holidays is feasible as well

Additional text notes: 'To get started please visit a branch to receive your username and password so that you will be able to use the Internet banking.' and 'Considering security issues, log into your Internet Bank user account only through Middle East Bank website.' A final note states: 'The authorized joint holders who already have a user account for their personal Internet Banking of Middle East Bank, if interested, may use the same user to access company's account(s). For getting the access they should visit a branch.'

- If you are logging into MEB Internet Banking for the first time, you must use the password and username in the envelope submitted by the branch. You will have only 7 days to log into the system, using this primary password, and change it.
- Having entered the password and the username, click on the “Login” icon
- It is worth mentioning that, for security reasons, after 12 minutes without any action in your account you will be automatically logged off.



Internet bank

UserID

Password

Login



Notes

- Do not login to your Internet bank account in public places.
- Pay attention to banks URL.
- Do not proceed whenever you get "The Certificate Error".
- It is highly recommended to use trustworthy and updated browsers.
- Always use proper anti-virus softwares.
- Change your password frequently.
- For security reasons use virtual keyboard.
- Logout from your account whenever you are finished with Internet banking.
- Bank never asks your information via E-mail. Please notify the bank if you received such E-mails.



On the next page, you are requested to "change the password". First enter the current password, the login password in the envelope that you received from the branch, and set up your Internet Banking "new password" and re-type the same in the "re-enter new password" field.

While choosing a new password, pay attention to security advice and conditions and then save the settings.

Change Password

Current Password : *

New Password : *

Confirm Password : *

Save Reset Cancel

Change Password Help

- password should be at least 8 characters
- Password should have at least 1 characters
- Password should have at least 1 numbers
- Password should have at least 0 Special Character
- Do not use your previous 3 passwords
- Do not use your userid as password
- You can not use your current password as a new one
- Your new password expires in 90 days
- Your Password in case sensitive
- Allowed special characters are @, #, \$, %

By entering your username and password, you will be directed to your Internet Banking main page.



Sorry, an error has occurred. Please login again.

Possible causes:

- You have not logged into the system
- Your cookies are disabled
- You have been timed out due to inactivity
- You are already logged in

[Click Here for login again](#)

با عرض پوزش، خطایی رخ داده است. لطفا دوباره وارد شوید.

علل احتمالی:

- شما به درستی وارد سیستم نشده اید
 - کوکی های دستگاه شما غیر فعال می باشد
 - بازه زمانی مجاز غیر فعال بودن شما به پایان رسیده است
 - نام کاربری شما همزمان از محل دیگری وارد سیستم شده است
- برای ورود مجدد به سیستم بانکداری آنلاین اینجا را کلیک کنید




Note: In case you enter wrong password 5 times in a row, your Internet Banking account will be temporarily locked. In such case, you should visit a Middle East bank branch and go through all administrative procedures to receive a new password. The transaction password will remain unchanged.

Setting Transaction Password

By first time clicking on any type of funds transfer menus or "Change password" menu and "Transaction Password" submenu, you may set your transaction password. The transaction password is used to carry out banking operations through Internet Banking or Mobile Banking and consists of a combination of numbers and letters. To define a password, please see the "Change Password Help" at the bottom of the page.

- On the above page, you should first enter the password submitted by the branch in "current password" field and then enter your new transaction password. After that, re-enter the new password in the "re-enter new password" field.
- If you enter the passwords correctly, by clicking "save" icon, the new transaction password is saved.
- In case the typed passwords on password field and re-enter of that are not the same, you'll see an error message asking you to pay more attention in entering the password.

Transaction Password

Current Password : *	<input type="password"/>	
New Password : *	<input type="password"/>	
Confirm Password : *	<input type="password"/>	

Save

Reset

Cancel

Change Password Help

1. password should be at least 8 characters
2. Password should have at least 1 characters
3. Password should have at least 1 numbers
4. Password should have at least 0 Special Character
5. Do not use your previous 3 passwords
6. Do not use your userid as password
7. You can not use your current password as a new one
8. Your new password expires in 90 days
9. Your Password in case sensitive
10. Allowed special characters are @, #, \$, %

Note: in case you lose/forget the transaction password, visit a Middle East Bank branch and go through all administrative procedures to receive a new password. It should be noted that the transaction password will be the same as the login password.

Deposits

Accounts Statements

Once you log into your Internet Banking account, this is the first page displayed for you. This menu shows a summary of all your accounts details including account number, currency, available balance, blocked amounts and other important issues.

By keeping the mouse pointer on each account number, further details of the account such as IBAN number, the branch where the account opened, account type and its status, are displayed. In the last column of the table, click "Recent Statement" to see the last 10 transactions of the account.

You may extract the information of the page in CSV, XLS or PDF formats.

New Features in the Internet Bank - Effective Date: March 2021

- Deposit >
- Card To Card >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment >
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >
- Report >
- Change Password >
- My Profile >

Account Summary

v

Individual Account Details

Short Term Deposit

Account Number	CCY	Available Balance	Blocked Balance	Total Balance	Recent Statement
1001-10-800-	IRR	625,427,783	0	625,427,783	View
2020-10-020-	IRR	940,614	0	940,614	View
1001-10-880-	IRR	0	0	0	View
Total Amount	IRR	626,368,397	0	626,368,397	

Joint Account Details

Short Term Deposit

Account Number	CCY	Available Balance	Blocked Balance	Total Balance	Recent Statement
1002-10-800-	IRR	22,187,817	0	22,187,817	View
1002-10-800-	IRR	15,489,678	0	15,489,678	View
Total Amount	IRR	37,677,495	0	37,677,495	

Corporate Account Details

MIDDLEEAST BANK

Current Corporate

Account Number	CCY	Available Balance	Blocked Balance	Total Balance	Recent Statement
1007-11-040-	IRR	30,000,000	0	30,000,000	View
Total Amount	IRR	30,000,000	0	30,000,000	

Also Available in : [PDF](#) | [XLS](#) | [CSV](#)



Note: If you already have a company account number, by providing the branch with your username and making a request to view the accounts in your Internet Banking account, details of the account will be displayed in the Account Summary menu.

- Selecting the account number will display its details.

New Features in the Internet Bank - Effective Date: March 2021

- Deposit >
- Card To Card >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment >
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >
- Report >
- Change Password >
- My Profile >

Account Summary

Individual Account Details

Short Term Deposit

Account Number	CCY	Available Balance	Blocked Balance	Total Balance	Recent Statement
1001-10-800-	IRR	625,427,783	0	625,427,783	<input type="button" value="View"/>
2020-10-020-	IRR	940,614	0	940,614	<input type="button" value="View"/>
1001-10-880-	IRR	0	0	0	<input type="button" value="View"/>
Total Amount	IRR	626,368,397	0	626,368,397	

Joint Account Details

Short Term Deposit

Account Number	CCY	Available Balance	Blocked Balance	Total Balance	Recent Statement
1002-10-800-	IRR	22,187,817	0	22,187,817	<input type="button" value="View"/>
1002-10-800-	IRR	15,489,678	0	15,489,678	<input type="button" value="View"/>
Total Amount	IRR	37,677,495	0	37,677,495	

Corporate Account Details

MIDDLEEAST BANK

Current Corporate

Account Number	CCY	Available Balance	Blocked Balance	Total Balance	Recent Statement
1007-11-040-	IRR	30,000,000	0	30,000,000	<input type="button" value="View"/>

Note: If you need to transfer funds from a company account, please refer to [Internet Banking Guide \(Legal Persons\)](#).

Transaction Statements

To view your transactions, get into “Transaction Statement” through “Deposits” menu. Here, you should choose your intended account number in the list. If necessary, use the filters to narrow down your search result, then select “view” to see your account statement. Please note that you can have access to 365-day period reports, so if you just define the start date of the report, you will receive, by default, a 365-day report, starting the defined date onward. In case no period is

defined, the report for the 365 days before the current date, with a maximum 2000 records, is displayed.

The screenshot shows a web application interface for generating a Transaction Statement. The interface includes a sidebar menu on the left with options like Deposit, Account Summary, Transaction Statements, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, and My Profile. The main content area has a top navigation bar with a timer (11 Minutes and 45 Seconds to Expire) and a 'Transaction Statement' title. Below the title, there is a note: 'Note! Reports is available for the 365 period Days. Max row of Export file is 2000'. The main content area contains a form with the following fields: Account Number (1001-10-800), Sort By (Descending), Cheque No, Transaction Type (---Select---), From Amount, To Amount, Personal Details, Transaction Description, From Date, and To Date. There are also 'View', 'Reset', and 'Cancel' buttons at the bottom of the form.

- Having seen the statement, the user may add note to each transaction by clicking on “Add Personal Details” for each record on the statement.
- If you have already added notes, you may delete and revise it by clicking on the text of notes.

Transaction Statement

Note! Reports is available for the 365 period Days.
Max row of Export file is 2000

Account Number : 1001-10-800- Sort By : Descending

Cheque No : Transaction Type : ...Select--

From Amount : To Amount :

Personal Details : Transaction Description :

From Date : To Date :

View Reset Cancel

SN	Date / Time	Date / Time	Balance	Personal Details
1	02:14:19 2021-04-01	02:14:19 2021-04-01	625,427,783	Add Personal Details
2	16:32:29 2021-03-31	Transaction Description	525,427,783	Add Personal Details
3	16:27:56 2021-03-31	Cheque No	527,257,783	Add Personal Details
4	08:37:05 2021-03-31	Personal Details	528,045,783	Add Personal Details

Also Available in : PDF | XLS | CSV

- At the end of the table, you are able to define how many transactions of the intended account to be displayed.
- When the statement is displayed, you may extract the report in CSV, XLS and PDF formats.

Terminal Statement

To view transactions of all terminals, click on “Deposits” menu and then select “Terminal Statement” menu. On this page, select your intended account number from the list. If necessary, use the filters to narrow down your search result, then select and click “view” to see your intended statement.

For this purpose, the Internet Banking user should visit a branch of Middle East Bank and apply to have this menu on his Internet Banking account.

Please note that you can have access to 365-day period reports, so if you just define the start date of the report, you receive, by default, a 365-day report starting the defined date onward. In case no period is defined, the report for the 365 days before the current date, with a maximum 2000 records, is displayed.

- Deposit
- Account Summary
- Transaction Statements
- Terminal Statement**
- Manage Cheques
- Bill Payment
- Loan Services
- Report
- Change Password
- My Profile

11:56

11 Minutes and 56 Seconds to Expire

Terminal Statement

**Note! Reports is available for the 365 period Days.
Max row of Export file is 2000**

Account Number :	<input type="text"/>	Sort By :	Descending
Cheque No :	<input type="text"/>	Transaction Type :	--Select--
From Amount :	<input type="text"/>	To Amount :	<input type="text"/>
Transaction Description :	<input type="text"/>	Personal Details :	<input type="text"/>
From Date :	<input type="text"/>	To Date :	<input type="text"/>

[View](#) [Reset](#) [Cancel](#)

- In the last column of the table, you are able to define number of transactions of the intended account to be displayed.
- you may extract the provided report in CSV, XLS and PDF formats.

Deposit

- Account Summary
- Transaction Statements
- Terminal Statement**
- Intra-bank Transfer
- Inter-bank Transfer
- Manage Cheques
- Bill Payment
- Loan Services
- Report
- Change Password
- My Profile

11:50
11 Minutes and 50 Seconds to Expire

Terminal Statement

**Note! Reports is available for the 365 period Days.
Max row of Export file is 2000**

Account Number : 1001-10-810- Sort By : Descending

Cheque No : Transaction Type : --Select--

From Amount : To Amount :

Transaction Description : Personal Details :

From Date : To Date :

[View](#) [Reset](#) [Cancel](#)

Also Available in : [PDF](#) | [XLS](#) | [CSV](#)

SN	Date / Time	Transaction Description	Cheque No	Debit	Credit	Balance	Desc.
1	15:45:52 2021-08-28	Credit	--	-	968,955	4,319,633,241	--
2	13:56:00 2021-08-28	Credit	--	-	239,148,330	4,318,664,286	--
3	11:34:20 2021-08-28	Credit	--	-	60,962,000	4,079,515,956	--
4	11:26:56 2021-08-28	Credit	--	-	100,000,000	4,018,553,956	--
5	11:18:02 2021-08-28	Credit	--	-	41,596,000	3,918,553,956	--
6	11:17:11 2021-08-28	Credit	--	-	440,000	3,876,957,956	--

Note:

Before providing any description on funds transfer procedure, it should be noted that, according to CBI (Central Bank of Iran) decision, transfer of funds, exceeding a certain amount, requires one -time password (OTP).

Therefore, from now on transfer of funds exceeding the defined amount will not be doable and the customers who wish to transfer amounts above the limit, need to visit an MEB branch and activate their OTP service.

Card to Card

To make Card to Card money transfer, between Shetab member cards, you may use this menu.

- The mandatory information is marked with ‘*’.
- In the “Card Number” filed, the list of all cards, linked to your accounts, is displayed and you can select your desired Card Number linked to a source account of yours.
- Enter the intended amount (in Rials) in the “Amount” field.
- The “CVV2” or Card Validation Code is a 3 or (rarely) 4- digit number printed on your card.
- “Expiry month” (two digits for month) and “Expiry year” (two digits for year) have been printed on your card.
- “Payee Card Number” is the destination card number.
- “PIN” is Second Password of your Card that can be either static or dynamic. Static second password is only usable for amounts up to 1.000.000 Rials.
- Please note that this password differs from card’s first password, Internet Banking Login Password and Internet Banking Transaction Password.
- You may add description on “Transaction Description” field to be displayed on the account statement.

- By clicking on "Submit" button, you will be directed to the next page.

The screenshot displays a banking application interface. At the top, a blue navigation bar is visible. Below it, a timer shows '07:16' and '7 Minutes and 16 Seconds to Expire'. On the left, a sidebar menu lists various services: Deposit, Card To Card (highlighted), Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, and My Profile. The main content area is titled 'Card Fund Transfer' and contains a form with the following fields: Card Number (with a dropdown arrow), Amount (with a unit 'IRR'), CVV2, Expiry Month, Expiry Year, Payee Card Number (with four input boxes), PIN, and Transaction Description. Below the form, a blue arrow points to the 'Submit' button, with 'Reset' and 'Back' buttons also visible.

- On this page, make sure that information you entered on the previous page is accurate and click “Confirm” to go to next page. You will also have the option to edit or cancel the card to card transaction as well.

The screenshot displays a mobile banking application interface. On the left is a navigation menu with options: Deposit, Card To Card (selected), Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, and My Profile. The main content area is titled 'Card Fund Transfer' and features a timer at the top right showing '11 : 57' and '11 Minutes and 57 Seconds to Expire'. The form contains the following fields: Card Number (58594710), Expiry Month (04), Expiry Year (05), Payee Card Number (5859-4710-), Destination Bank (Middle East Bank), Amount (1), Payee Name, and Transaction Description. At the bottom, there are three buttons: 'Confirm' (highlighted with a blue arrow), 'Edit', and 'Cancel'.

- Then, a new page opens which shows the operations have been successfully carried out. For future follow ups, a transaction numbers including “Ref No” and “Stan Number” are displayed.
- By choosing “Print” icon, you may print it out as well.
- Clicking “OK” button, returns you to home page.



- Deposit
- Card To Card**
- Intra-bank Transfer
- Inter-bank Transfer
- Group Payment
- Manage Cheques
- Bill Payment
- Manage Cards
- Loan Services
- Credit Card
- Dashboard
- Report
- Change Password
- My Profile

✔ Card transfer done successfully

بانک خاورمیانه Middle East Bank			
Time of Receipt	2021-08-23 08:45	Transaction Date :	2021-08-23
Transaction Type	Card Fund Transfer	Transaction Status	Success
Ref No :	123504388610	Stan Number :	888610
Debit Account Card Number :	58594710	Total Amount	1 IRR
Source description :			

Destination Card Number

Credit Account Card Number	Name	Destination Bank	Amount
68594710		Middle East Bank	1 IRR

Print



OK

Funds Transfer

The procedure for carrying out transactions, through Internet Banking, requires the user to receive Internet Banking Username and Password from a branch of Middle East Bank at first. Then, define the internal beneficiary accounts and beneficiary accounts of other banks with their IBAN (Sheba) number.

If your account is a joint account, after defining the beneficiary account/IBAN (Sheba) number(s), one of the partners can initiate the transaction. The intended transaction is displayed on the Internet Banking of the other partner who can approve or reject the transaction. Once the minimum requirements for withdrawal (in compliance with the terms and conditions of withdrawal mentioned in the Account Opening Form) is met, the transaction completes and transaction amount is withdrawn from the intended source account.

If you have already applied for OTP service in order to get one-time transaction password from a branch of MEB, you will receive a one-time password on your mobile phone, when carrying out the transaction, through text message or Mobile OTP application (the application name is MEB OTP, compatible version for your mobile phone is available on the bank website).

Note: To know about maximum transaction default amount, without need to OTP, please contact a Middle East bank branch. If you need to carry out transactions over the permitted amount, the official representative of company should visit a bank branch and apply for increasing the maximum transaction amount of the source account and also set the level of access of each user with respect to making and checking of the transaction through Internet Banking.

Note: The request for transaction waits for approval/rejection for a maximum of 12 days and is automatically cancelled after this period.

If you have already applied to the branch for receiving one-time transaction password, while doing transaction you will receive it through text message (SMS) or MEB OTP application. MEB OTP is available on Middle East Bank website (<https://en.middleeastbank.ir/>) for Android and iOS platforms.

Note: To know about maximum transaction default amount without entering one-time transaction password, please contact a Middle East Bank branch. If you need to carry out transactions above the maximum amount, you should visit a branch of MEB and apply for increasing the maximum transaction amount of the account through Internet Banking.

Intra-bank Transfer

To transfer funds from your account to other accounts of yours, or accounts of others with MEB, you may use Internal Funds Transfer service through this menu.

Manage Beneficiary Accounts

Prior to transfer money to other accounts, it is necessary for the Internet Banking user to define beneficiary account number(s) with Middle East Bank. For this purpose, you should first head into “Intra-bank Transfer” and then “Manage Beneficiary Accounts” sub-menu.

- On this page, list of already introduced beneficiary accounts is displayed and you may “Delete” or “Edit” each of them by selecting each account or searching the beneficiary’s name or account number.

Beneficiary Accounts List

Search Beneficiary:

[Add New Beneficiary](#) [Group Add](#) [Edit](#) [Delete](#) [Back](#)

Select	Account No	Name	Account Type	Email Mobile No	Status
<input checked="" type="radio"/>	1001-10-800-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-800-		Short Term Deposit	-	Active
<input type="radio"/>	1001-10-800-		Short Term Deposit	-	Active
<input type="radio"/>	1001-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1001-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1003-10-800-		Short Term Deposit	-	Active
<input type="radio"/>	1005-10-800-		Short Term Deposit	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	Active
<input type="radio"/>	1005-10-810-		Short Term Deposit	-	Active

- To define a new beneficiary account, you should select “Add New Beneficiary”.
- The mandatory information which must be filled in, is marked with ‘*’.
- “Account number” refers to the destination account with MEB. The MEB account number is consisted of: Branch Code-Account Module-Account Scheme-Account Number.
For example: 100110810xxxxxxxx
- “Amount Limit” refers to maximum transferable amount that you can transfer money.

The screenshot displays a mobile banking application interface. On the left is a vertical menu with various options: Deposit, Card To Card, Intra-bank Transfer, Manage Beneficiary Accounts (highlighted in blue), My Accounts, Others Account, Scheduled Transfers Status, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, and My Profile. The main content area is titled "Same bank Beneficiary registration" and contains a registration form with the following fields: "Account No : *" with a placeholder "Branch Module Scheme AccountNo", "Amount Limit : *" (empty), "Email : Name@example.com", and "Mobile No :". Below the form are three buttons: "Add", "Reset", and "Back". A blue arrow points to the "Add" button.

- By clicking “Add” button, you will be directed to “Confirm Add Beneficiary” on the next page in order to re-check information.
- By clicking on “Confirm” button, your request to add the beneficiary account will be successfully registered and is added to your Beneficiary Account list.



- Deposit >
- Card To Card
- Intra-bank Transfer >
- Manage Beneficiary Accounts**
- My Accounts
- Others Account
- Scheduled Transfers Status
- Inter-bank Transfer >
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >
- Report >
- Change Password >
- My Profile >

Confirm Add Beneficiary

Account No :	<input type="text" value="1001-10-800-"/>
Name :	<input type="text"/>
Entered Name (english) :	<input type="text"/>
Type :	<input type="text" value="Short Term Deposit"/>
Amount Limit :	<input type="text" value="100,000,000"/>
Email :	<input type="text" value="Name@example.com"/>
Mobile No :	<input type="text"/>



- You may also add your beneficiaries within a file, to do so, you can click on “Group Add” button.

Beneficiary Accounts List

Search Beneficiarie

Beneficiary Accounts List

Select	Account No	Name	Account Type	Email	Mobile No	Status
<input type="radio"/>	1001-10-800-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-800-		Short Term Deposit	-	-	Active
<input type="radio"/>	1001-10-800-		Short Term Deposit	-	-	Active
<input type="radio"/>	1001-11-040-		Current Corporate	-	-	Active
<input type="radio"/>	1001-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1001-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1002-10-880-		Short Term Deposit	-	-	Active
<input type="radio"/>	1003-10-800-		Short Term Deposit	-	-	Active
<input type="radio"/>	1005-10-800-		Short Term Deposit	-	-	Active

- For adding more than beneficiaries at the same time, you should fill an excel file containing account number, name and transaction limit for each beneficiary. Sample file is provided on this page as well.
- After completing your beneficiary list file, you should click on “browse” button displayed in front of “Beneficiary File” field and then click on “Upload” button in order to upload it.

Upload the File of Beneficiary details
Excel File contains at most 100 records

Beneficiary Type : Intra Bank Transfer

Beneficiary File : **Browse ...**

Upload **Reset** **Back**

to download a sample file click [here](#).

- On the next page, Show Beneficiary Details, file validation result is displayed with details.

Show Beneficiary details
All records must be correct to go to the next page

Total Uploaded Records : 3
Total valid Records : 2
Total Invalid Records : 1
Beneficiary Type : Intra Bank Beneficiary

valid List :

Account Number	Name	Transaction Limit	Email	Mobile No	Name in Bank	Account Type	Currency
100110800		10000		9123456		شماره کوتاه مدت	IRR
100110800		100000				شماره کوتاه مدت	IRR

Invalid List :

Row in file	Account Number	Name	Transaction Limit	Email	Mobile No	Cause
3	1002108800		10000			Wrong Account Number

Back **Cancel**

- If you file contains invalid information, you should correct it an upload it again. If all records of beneficiaries are valid, you may add the by clicking “Add Values” button.

Show Beneficiary details
All records must be correct to go to the next page

Total Uploaded Records : 2
Total valid Records : 2
Total Invalid Records : 0
Beneficiary Type : Intra Bank Beneficiary

valid List :

Account Number	Name	Transaction Limit	Email	Mobile No	Name in Bank	Account Type	Currency
100110800		10000				سپرده کوتاه مدت	IRR
100111040		10000				سپرده قرض الحسنه جاری	IRR

➔ Add values Back Cancel

My Account

This option is used to transfer funds between your own accounts with MEB.

- The required mandatory information is marked with ‘*’.
- On this menu, a list of your accounts is provided in “Select Account” field to select your source account from.
- By selecting each source account, details such as maximum monthly and daily transaction limits are displayed. Using such information, you are able to transfer funds to other accounts of yours.
- On “source description” field, you may insert your notes as description of to the current transaction. Such description is displayed in the turnover of the source account, and if you have activated your SMS for the account from which withdrawal is made, the SMS will include the description of transaction as well.

11 : 52
11 Minutes and 52 Seconds to Expire

Fund Transfer Between My Accounts

Select Account * Source description

Transaction Reason *

Available Balance	382,923,323 IRR	Transaction Limit	530,000,000 IRR
Daily Available Limit	549,999,999 IRR	Monthly Available Limit	1,099,999,999 IRR

[Show All Transaction Limits](#) +

Add Payee

Continue
Reset
Back

- By selecting source account, the icon “Add Payee” is activated to add your destination account number.
- You are required to enter transaction amount in “Amount” field as well.
- On “Destination Description” field, your selected text for the transaction will be displayed on the receiving account turnover, provided that destination account’s SMS has been activated.
- Transferring to more than one destination account is feasible. You can add more destinations by clicking on “Add Payee” again.
- Having created the Beneficiaries Accounts, you may edit or delete each of them separately.
- If you wish to set daily or monthly orderly (scheduled) money transfer to your accounts, select the “Scheduled” icon. Otherwise, select “Now”.

10 53
10 Minutes and 53 Seconds to Expire

Fund Transfer Between My Accounts

Select Account * 1001-10-880- Source description
 Transaction Reason * Others

Available Balance	382,923,323 IRR	Transaction Limit	530,000,000 IRR
Daily Available Limit	549,999,999 IRR	Monthly Available Limit	1,099,999,999 IRR

[Show All Transaction Limits](#)

Add Payee

To Account : 1002-10-800-888911407 FAHIME M Destination Description : xxxxxxxxxxx
 Amount : 1,000,000 Delete

Now Scheduled ←

→
Continue
Reset
Back

Scheduled Transactions

To plan transactions, it would be necessary to set the start date of transaction on the calendar and set the daily or monthly frequency.

If you have a certain period in mind, you may define the number of days or months which you want the transaction to be carried out, as well as the frequencies, and set your scheduled transfers.

- Select "Continue" to be directed to next page.

Now Scheduled

↓

From Date : Enter number of transactions : Frequency : ↓

←

- On this page, make sure the transaction details are correct and enter your transaction password. By clicking “Continue” button, the transaction will be carried out.

1 1 4 2
11 Minutes and 42 Seconds to Expire

Confirm Fund Transfer

From Account 1001-10-880-	Account Holder Name
Source description	Total Amount 1,000,000 IRR
Transaction Reason Others	

Beneficiary Account	Beneficiary Name	Amount	Destination Description
1002-10-800-		1,000,000	XXXXXXXXXX

Schedule Description	
Frequency Type	Months
Number of transactions	2
From Date	2021-08-25

Enter Transaction Password : *

➡
⬅

Continue
Back
Cancel

- Then, a new page indicating successful upload of the transaction is displayed.
- For future follow ups, a “Transaction Id” is displayed. It is indeed the banking operation receipt and you are advised to note it down and keep it.
- By choosing “Print” icon, you may print it out as well.
- If you are making transfers to many of your accounts at the same time (batch transactions), you may receive separate receipts for each transaction.

Note: It should be mentioned that due to limits set for making transactions through Internet Banking, the amounts transferred to your own accounts will not deduct from your daily and monthly transfer limit.

Joint Account Dashboard

If there is more than one holder for an account, when a transaction is initiated by one of the joint account holders in Internet Banking, a message will be displayed on other partners' Internet Banking account and by clicking on the message they can approve or reject the transaction. Account joint holders may also directly head onto "Dashboard" menu and "Joint Account Dashboard" sub-menu in order to approve or reject pending transactions.

The screenshot displays the Middle East Bank Internet Banking interface. On the left is a navigation menu with options like Deposit, Card To Card, Intra-bank Transfer, and My Accounts. The main content area shows a transaction confirmation for an Intra Bank Own Account. A green message box at the top states "Minimum signatures are not ticked". Below this, a table provides transaction details: Time of Receipt (2021-09-06 10:31), Transaction Date (2021-09-06), Transaction Type (Intra Bank Own Account), Transaction Status (Success), Transaction Id (582640), Total Amount (IRR 2,222), Debit Account Number (1008-10-800-), and Account Holder Name. A "Destination Account Information" table lists the Credit Account Number (1005-10-800-), Account Holder Name, and Amount (IRR 2,222). A "Print" button is visible next to the table, and an "OK" button is at the bottom.

Time of Receipt	2021-09-06 10:31	Transaction Date	2021-09-06
Transaction Type	Intra Bank Own Account	Transaction Status	Success
Transaction Id	582640	Total Amount	IRR 2,222
Debit Account Number	1008-10-800-	Account Holder Name	
Source description:			

Destination Account Information		
Credit Account Number	Account Holder Name	Amount
1005-10-800-		IRR 2,222

Print

OK

Once the minimum requirements for withdrawal (in compliance with the terms of withdrawal in the Account Opening Form) is met, the operations for transferring money is regarded as complete and the intended funds are taken out.

Following steps should be done for pending transactions.

- On this page, all transactions waiting for your approval are displayed.
- Click on transaction “Batch Number”, in blue, to approve or reject the request.

The screenshot displays a banking dashboard with a sidebar menu on the left and a main content area on the right. The sidebar menu includes options like Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Joint Account Dashboard, Joint Account History, Report, Change Password, and My Profile. The main content area is titled 'Uploaded and Entered Files' and contains a section for 'Entered Files' under the heading 'Intra Bank Own Account'. A table lists the following transaction details:

Batch Number	Debit Account	Uploaded By	Uploaded At	Transaction Type	Amount	Source description
582640	1008-10-800-		2021/09 /06-10:31:12	Intra Bank Own Account	2,222	100510800C

- On the next page, you are able to view and check the uploaded transaction and, based on its details, approve or reject the concerned transaction.
- If some partners have already approved or rejected the transaction, you may view it in the “Approval Status” section.
- At the end, enter your transaction password and click “Submit” to confirm transaction.

The screenshot shows a banking application interface with a sidebar menu on the left and a main content area on the right. The sidebar menu includes options like Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Joint Account Dashboard, Joint Account History, Report, Change Password, and My Profile. The main content area is titled "Batch Details" and displays the following information:

Batch Details
Batch Number : 582640 Debit Account : 1008-10-800- Total Amount : 2,222

Approval Status

User Name	Status	Remarks
	Approve	

Transaction details

Destination Account/IBAN	Bank Name	Account Holder Name	Destination Description	Transfer amount
1005-10-800-	Middle East Bank		100810800	2,222

Enter Transaction Password : * [password field] [toggle icon] Remarks : xxxxxxxxxxxx

[Approve] [Reject] [Back]

Blue arrows point from the password field to the "Approve" button.

- After that, a page opens which displaying that the transaction has been successfully done. Clicking on “Return” icon returns you to your “Joint Account Dashboard” to confirm other pending transactions.

- By clicking “Print” icon, you may print it out as well.

✓ Your Fund Transfer Request has been successfully Initiated

بانک خاورمیانه Middle East Bank			
Time of Receipt	2021-09-06 10:34	Transaction Date	2021-09-06
Transaction Type	Intra Bank Own Account	Transaction Status	Success
Transaction Id	100804012021314	Total Amount	IRR 2,222
Debit Account Number	1008-10-800-	Account Holder Name	
Source description:	100510800		
Checked By			

Destination Account Information

Credit Account Number	Account Holder Name	Amount
1005-10-800-		IRR 2,222

Print

OK

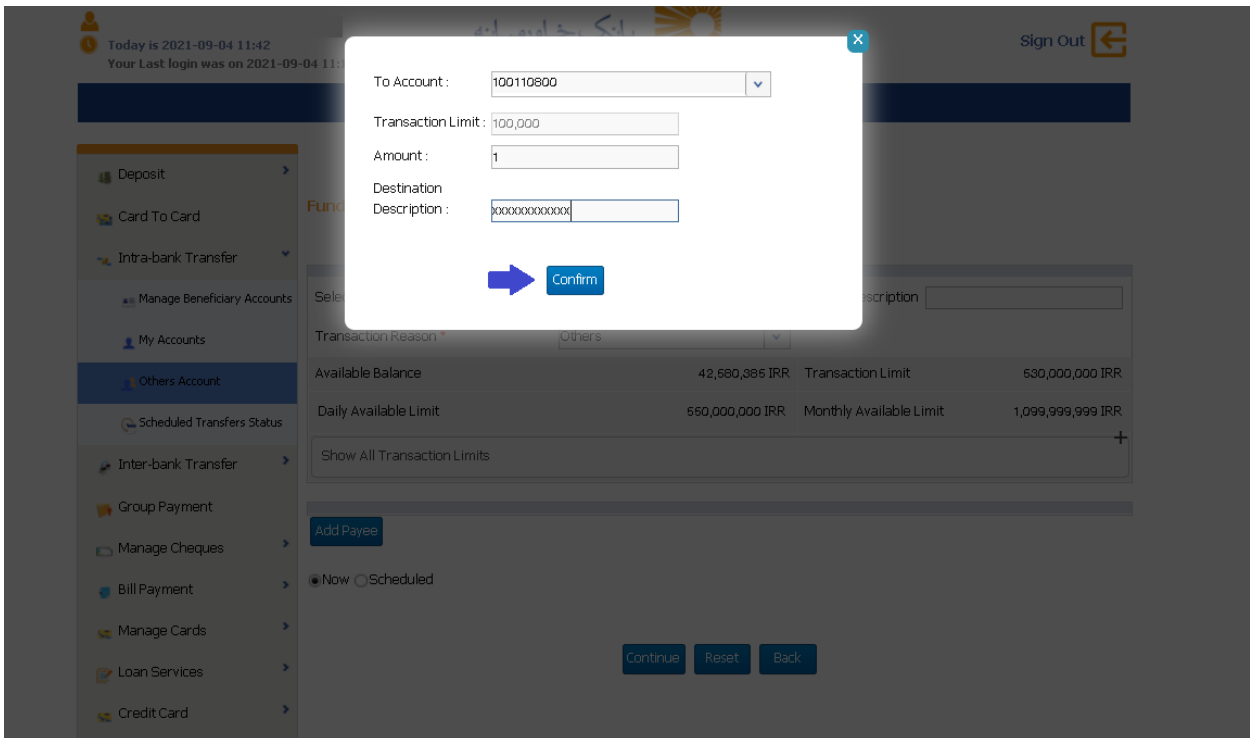
Others Accounts

You may use this menu to transfer money to accounts of others with Middle East Bank.

- On “Fund Transfer to Other Account” page, you may see list of your accounts to choose your source account from. The details as well as daily and monthly transaction limits of which are shown.
- The required mandatory information is marked with ‘*’.
- Furthermore, the user can view the intended customer’s limit, account limit and transaction limit by clicking on “Show All Transaction Limits” button.
- On “Source Description” field, you may insert, in the statement, your notes as description of to the current transaction. Such description is displayed in your account, and if you have already activated your SMS for the account from which withdrawal is made, the SMS will include the description of transaction as well.
- On “Source Description” field, your default text for such transaction, for the source account is displayed, which can be viewed in the account turnover, provided that account’s SMS has been activated.

The screenshot shows a banking application interface. At the top, there is a blue header bar. Below it, a navigation menu on the left lists various services: Deposit, Card To Card, Intra-bank Transfer, Manage Beneficiary Accounts, My Accounts, Others Account (highlighted), Scheduled Transfers Status, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, and My Profile. The main content area is titled "Fund Transfer To Other Account" and features a timer at the top right indicating "11:48" and "11 Minutes and 48 Seconds to Expire". The form includes a "Select Account" dropdown menu with "1001-10-880-" selected, a "Source description" input field, and a "Transaction Reason" dropdown menu with "Others" selected. Below this, a table displays transaction limits: Available Balance (42,580,386 IRR), Transaction Limit (530,000,000 IRR), Daily Available Limit (550,000,000 IRR), and Monthly Available Limit (1,099,999,999 IRR). A "Show All Transaction Limits" link is also present. At the bottom of the form, there is an "Add Payee" button with a blue arrow pointing to it, and three buttons: "Continue", "Reset", and "Back".

- Selecting source account will display “Add Payee” button which you may select destination account number from your already defined beneficiary list through your “Manage Beneficiary Accounts” menu. you can also enter a new account number for the first time.
- “Transaction Limit” means the maximum transferable amount for the beneficiary.
- Transaction amount for transfer to the intended account is requested in Rial.



- It would be possible to click on “Add Payee” button more than once and transfer funds to more than one destination account at the same time.
- Having created the Beneficiary Accounts, you may edit or delete each of them separately.
- If you wish to set daily or monthly orderly (scheduled) transfer of funds to accounts of others, so you may click the “Scheduled” icon. Otherwise, choose “Now” icon.

Scheduled Transactions

To schedule transactions (standing order), it would be necessary to set the start date of transaction on the calendar and set the daily or monthly frequency.

If you have a certain period in mind, you may define the number of days or months, which you want the transaction to be carried out, and set your planned transfers.

10:30
10 Minutes and 32 Seconds to Expire

Fund Transfer To Other Account

Select Account * 1001-10-880- Source description

Transaction Reason * Others

Available Balance	42,680,385 IRR	Transaction Limit	630,000,000 IRR
Daily Available Limit	650,000,000 IRR	Monthly Available Limit	1,099,999,999 IRR

Show All Transaction Limits

To Account :100110800 - Amount :1 - Destination Description xxxxxxxxxxxx - Edit Delete

Add Payee

Now Scheduled

Continue Reset Back

- Select “Continue” to be directed to next page.

Now Scheduled

From Date : Enter number of transactions : Frequency :

Days
Months

Continue Reset Back

- On this page, make sure the transaction details are correct and enter your transaction password. By clicking “Continue”, the transaction will be carried out.

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Manage Beneficiary Accounts
- My Accounts
- Others Account
- Scheduled Transfers Status
- Inter-bank Transfer >
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >
- Report >
- Change Password >
- My Profile >

11:50
11 Minutes and 49 Seconds to Expire

Confirm Fund Transfer

From Account 1001-10-880-	Account Holder Name
Source description	Total Amount 1 IRR
Transaction Reason Others	

Beneficiary Account	Beneficiary Name	Amount	Destination Description
100110800		1	XXXXXXXXXXXX

Enter Transaction Password : *

🔑
←


→

Continue
Back
Cancel

- Then, a new page, showing successful registration of the operations, opens.
- For future follow ups, a “Transaction Id” is displayed. It is indeed the banking operation receipt and you are advised to note it down and keep it.
- By choosing “Print” icon, you may print it out as well.
- If you are making transfers to more than one destination account (Batch transaction), you can receive separate receipts for each transaction.

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Manage Beneficiary Accounts
- My Accounts
- Others Account
- Scheduled Transfers Status
- Inter-bank Transfer >
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >
- Report >
- Change Password >
- My Profile >

✔ Your Fund Transfer Request has been successfully Initiated



Time of Receipt	2021-09-04 11:47	Transaction Date	2021-09-04
Transaction Type	Intra Bank Other Account	Transaction Status	Success
Transaction Id	1001090420218807	Total Amount	IRR 1
Debit Account Number	1001-10-880-	Account Holder Name	
Source description:			

Destination Account Information

Credit Account Number	Inquiry Name	Account Holder Name	Amount
1001-10-880-			1

Print
OK

Joint Account Dashboard

If there is a partner to the account, when a transaction through Internet Banking is uploaded by one of the partners, the other partners view a message on their dashboard, requesting their approval or rejection. Once the minimum requirements for withdrawal (in compliance with the terms of withdrawal in the Account Opening Form) is met, the operations for transfer of funds is regarded as complete and the intended funds are withdrawn.

- In such occasion, after uploading the transaction by one of the partners, a message is displayed indicating that the transaction needs more approval to be carried out.

Minimum signatures are not ticked

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Middle East Bank

Time of Receipt	2021-09-08 09:20	Transaction Date	2021-09-08
Transaction Type	Intra Bank Other Account	Transaction Status	Success
Transaction Id	582645	Total Amount	IRR 1
Debit Account Number	1008-10-800-	Account Holder Name	
Source description:			

Destination Account Information

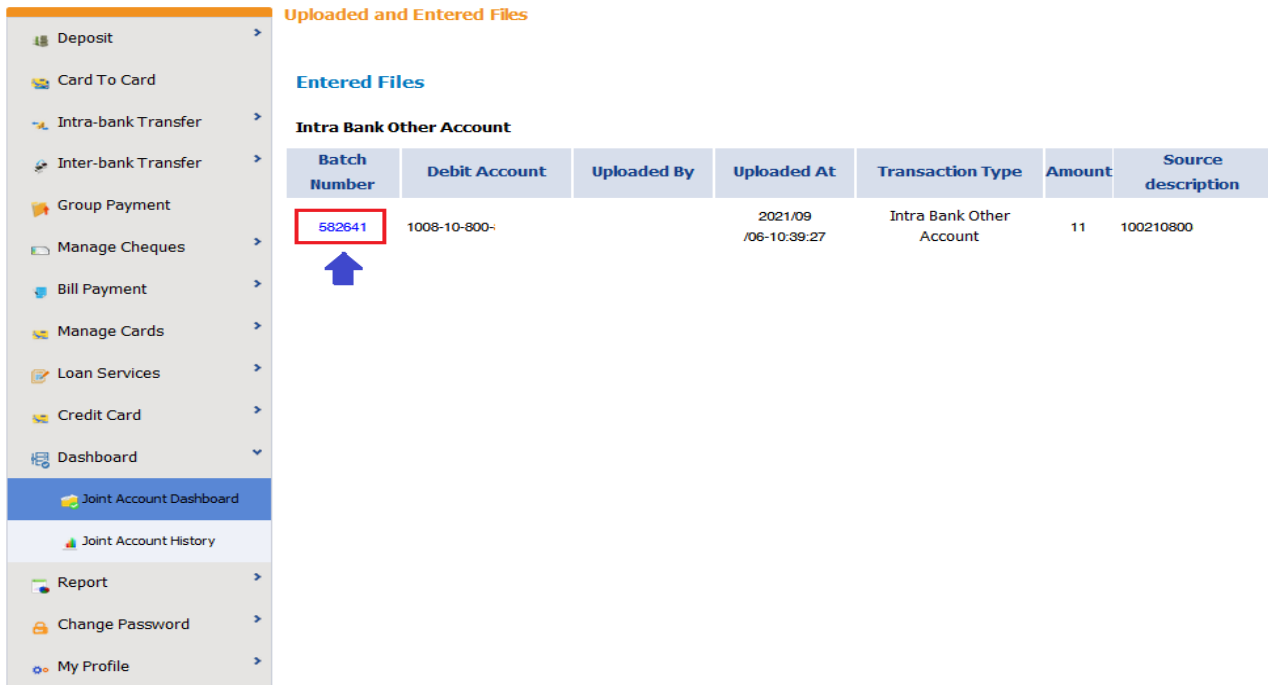
Credit Account Number	Inquiry Name	Account Holder Name	Amount
1002-10-800-			1

Print

OK

- At this stage, to complete transaction, a confirmation request is sent to other partners via Internet Banking.
- The user, having entered Internet Banking, may go to “Dashboard” menu and then “Joint Account Dashboard” sub-menu to view waiting messages and approve or reject them.
- On this page all transactions waiting for your approval are displayed.

- Click transaction “Batch” number, in blue, to reject or approve the request.



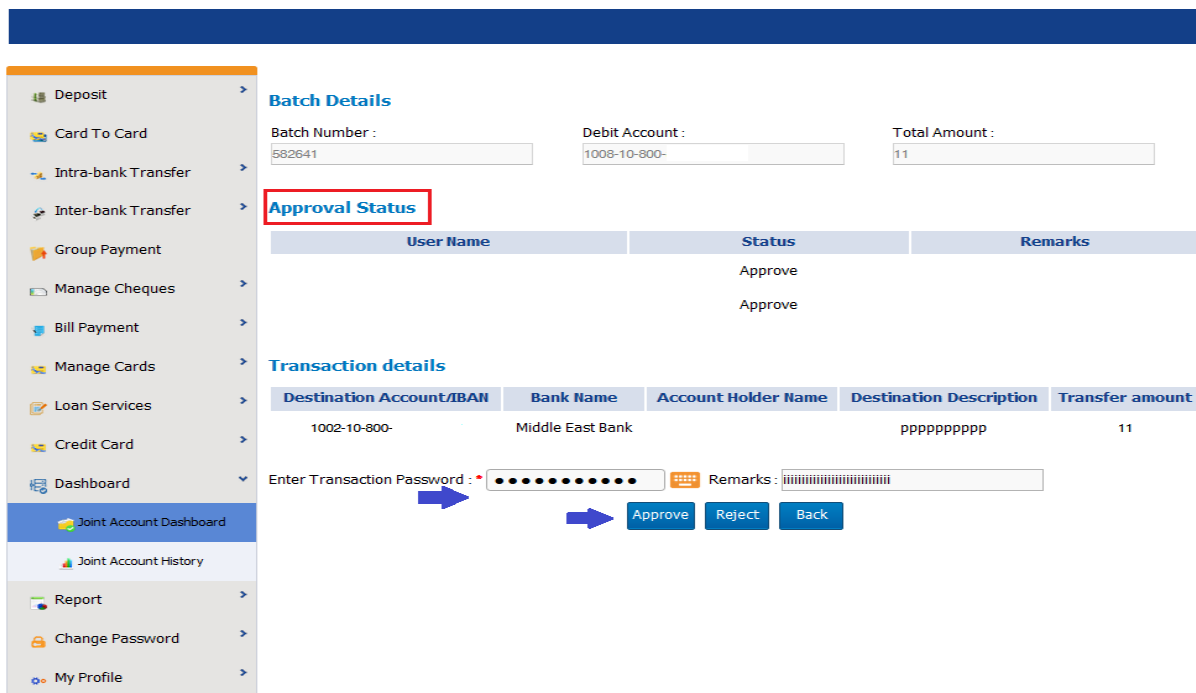
Uploaded and Entered Files

Entered Files

Intra Bank Other Account

Batch Number	Debit Account	Uploaded By	Uploaded At	Transaction Type	Amount	Source description
582641	1008-10-800-		2021/09/06-10:39:27	Intra Bank Other Account	11	100210800

- On the next page, the account partner can view the uploaded transaction and, based on its details, approve or reject the concerned transaction.



Batch Details

Batch Number : 582641 Debit Account : 1008-10-800- Total Amount : 11

Approval Status

User Name	Status	Remarks
	Approve	
	Approve	

Transaction details

Destination Account/IBAN	Bank Name	Account Holder Name	Destination Description	Transfer amount
1002-10-800-	Middle East Bank		pppppppppp	11


Enter Transaction Password : ●●●●●●●● Remarks : ●●●●●●●●●●

Approve **Reject** **Back**

- In case some of partners have already approved or rejected the transaction, you can view it in the “Approval status” section.
- At the end, enter your transaction password and submit it to confirm transaction.
- After that, a page opens which shows the transaction has been successfully made. Clicking on “OK” button, returns you to your dashboard to view other uploaded transactions.
- By choosing “Print” icon, you may print it out as well.

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >
- Joint Account Dashboard
- Joint Account History
- Report >
- Change Password >
- My Profile >

✔ Your Fund Transfer Request has been successfully Initiated



بانک خاورمیانه
Middle East Bank

Time of Receipt	2021-09-06 10:42	Transaction Date	2021-09-06
Transaction Type	Intra Bank Other Account	Transaction Status	Success
Transaction Id	100804012021315	Total Amount	IRR 11
Debit Account Number	1008-10-800-	Account Holder Name	
Source description:	100210800		
Checked By			

Destination Account Information

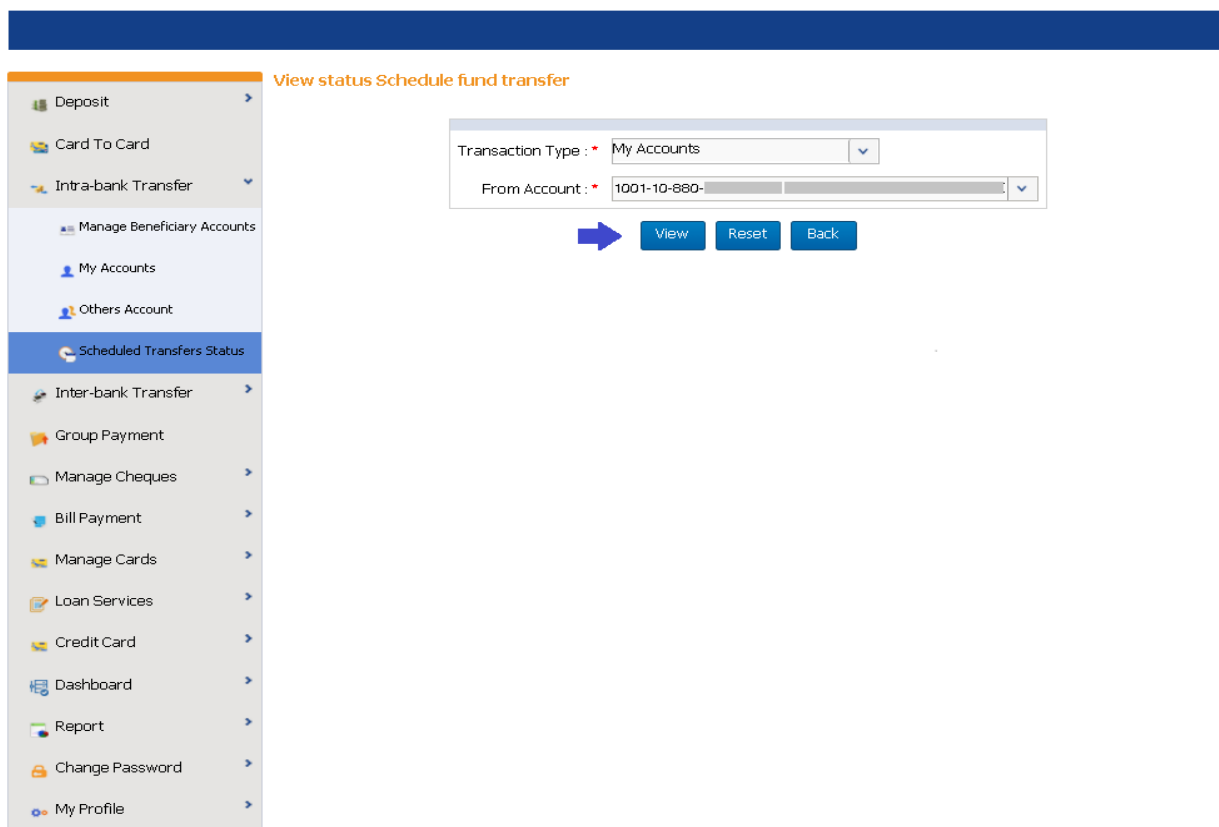
Credit Account Number	Inquiry Name	Account Holder Name	Amount
1002-10-800-			11

Print
OK

Scheduled Transfer Status

If you have used “Scheduled” option to transfer funds, you may use this menu to view your scheduled transactions either to your own accounts or others.

- The required information is marked with ‘*’.
- Firstly, you should select “Transaction Type” which includes “My Accounts” and “Fund Transfer to Other Account”.
- In “From account” field, the list of your accounts is displayed. Select your intended source account.
- By clicking “View” button you may view your scheduled transaction.



The screenshot displays a user interface for managing scheduled transfers. On the left is a vertical navigation menu with the following items: Deposit, Card To Card, Intra-bank Transfer, Manage Beneficiary Accounts, My Accounts, Others Account, Scheduled Transfers Status (highlighted in blue), Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, and My Profile. To the right of the menu, the text "View status Schedule fund transfer" is displayed. Below this is a form with two dropdown menus: "Transaction Type" (set to "My Accounts") and "From Account" (set to "1001-10-880-"). Below the form are three buttons: "View", "Reset", and "Back". A blue arrow points from the "View" button to the right.

- By clicking on “Edit”, in blue, on “Detail-cancel” column, you may view more details for each record of scheduled transaction. Also, by clicking on “Delete Schedule” button, you may cancel transaction as well.

- Deposit
- Card To Card
- Intra-bank Transfer
- Manage Beneficiary Accounts
- My Accounts
- Others Account
- Scheduled Transfers Status
- Inter-bank Transfer
- Group Payment

View status Schedule fund transfer

Transaction Type : * My Accounts

From Account : * 1001-10-880-

View
Reset
Back

S.No	SI number	Credit Account Number	Credit Acct Name	Amount	Total Amount	Number	Detail-Cancel
1	877619	1002-10-800-		1,000,000	2000000	2	▶ Edit

1 - 1 of 1 item 10 | 25 | 50 | 100 1

Inter-banks Transfer

You may use this menu to transfer money from your account to accounts of others with other banks.

Payment order for inter-bank funds transfer, from your account to accounts with other banks, is carried out by IBAN (Sheba) number.

Manage Beneficiary Accounts

Providing a list of beneficiaries with their IBAN (Sheba) no is required prior to initiating inter-bank money transfers. This beneficiary list could be added using this menu or by a branch of Middle East Bank.

- On “Other Banks Beneficiary List” page, list of all of your current beneficiary IBAN(Sheba) numbers is displayed. By selecting each of the accounts or searching the beneficiary’s name or IBAN(Sheba) number, you may delete or edit it.

Other Banks Beneficiary List

Buttons: Add New Beneficiary, Group Add, Edit, Delete, Back

Search Beneficiaries

Select	Sheba Number	Inquiry Name	Entered Name	Destination Bank	
<input type="radio"/>	IR1006200000003			Ayande	Description
<input checked="" type="radio"/>	IR4205600832800		Saman	Saman	Description
<input type="radio"/>	IR9405600884888			Saman	Description

- To introduce a new beneficiary IBAN (Sheba) no, click on “Add New Beneficiary” button.

Other Banks Beneficiary List

Search Beneficiaries

Other Banks Beneficiary List

Select	Sheba Number	Inquiry Name	Entered Name	Destination Bank	Description
<input type="radio"/>	IR10062000000			Ayande	Description
<input type="radio"/>	IR42056008328			Saman	Description
<input type="radio"/>	IR94056008848			Saman	Description
<input type="radio"/>	IR79056008208			Saman	Description
<input type="radio"/>	IR04053000000			Karafarin	Description
<input type="radio"/>	IR69056094218			Saman	Description
<input type="radio"/>	IR14062000000			Ayande	Description
<input type="radio"/>	IR12015000000			Sepah	Description
<input type="radio"/>	IR69012000000			Mellat	Description
<input type="radio"/>	IR84017000000			Melli	Description
<input type="radio"/>	IR66056008200			Saman	Description
<input type="radio"/>	IR37057002588			Pasargad	Description

- “Sheba number” or IBAN number refers to International bank account number which is a 24-digit number and clarifies a unique bank account.
E.g. IR98 0150 0000 0001 2345 6789 01
- After entering IBAN (Sheba) no, click on “Inquiry name and add beneficiary” button to inquire the entered IBAN.

Add New Beneficiary

Sheba Number : *

Inquiry name and add beneficiary **Back**

- “Inquiry Name” refers to the name that has been inquired after IBAN (Sheba) inquiry and as it is displayed you cannot change it.
- By default, the “Entered Name” and “Inquiry Name” are the same, but if you would like you may change it.
- You are asked to enter the beneficiary’s name in English onto “Entered Name (English)” field.
- “Bank” displays name of the destination bank.
- The field “status” displays destination IBAN (Sheba) status.
- “Amount Limit” is transaction limit for transaction to the entered IBAN (Sheba) number.
- You may also add beneficiary’s “Email” and or “Mobile no”.



- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Manage Beneficiary Accounts
- SATNA
- PAYA
- Scheduled Transfers Status
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >

Confirm Addition of Beneficiary With Account No. IR33014004000

Sheba Number * :

Inquiry Name :

Entered Name :

Entered Name (english) :

Bank :

Status :

Amount Limit :

Email :

Mobile No :

➔

- On the next page, after verifying displayed information, you may confirm it so that the beneficiary will be added to your beneficiary list.



- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Manage Beneficiary Accounts

✔ Your Request was Successful

- You may also add your beneficiaries within a file, to do so, you can click on “Group Add” button.

Select	Sheba Number	Inquiry Name	Entered Name	Destination Bank	Description
<input type="radio"/>	IR10062000000			Ayande	Description
<input type="radio"/>	IR42056008328			Saman	Description
<input type="radio"/>	IR94056008848			Saman	Description

- For adding more than beneficiaries at the same time, you should fill an excel file containing account number, name and transaction limit for each beneficiary. Sample file is provided on this page as well.
- After completing your beneficiary list file, you should click on “browse” button displayed in front of “Beneficiary File” field and then click on “Upload” button in order to upload it.

to download a sample file click [here](#).

- On the next page, Show Beneficiary Details, file validation result is displayed with details.
- If your uploaded file contains invalid information, you should correct it and upload it again.

Show Beneficiary details
All records must be correct to go to the next page

Total Uploaded Records : 3

Total valid Records : 2

Total invalid Records : 1

Beneficiary Type : Intra Bank Beneficiary

valid List :

Account Number	Name	Transaction Limit	Email	Mobile No	Name in Bank	Account Type	Currency
100110800		10000		912345		سپرده کوتاه مدت	IRR
1001108000		100000				سپرده کوتاه مدت	IRR

Invalid List :

Row in File	Account Number	Name	Transaction Limit	Email	Mobile No	Cause
3	1002108800		10000			Wrong Account Number

- If all records of beneficiaries are valid, you may add the by clicking “Add Values” button.

Show Beneficiary details
All records must be correct to go to the next page

Total Uploaded Records : 2

Total valid Records : 2

Total invalid Records : 0

Beneficiary Type : Intra Bank Beneficiary

valid List :

Account Number	Name	Transaction Limit	Email	Mobile No	Name in Bank	Account Type	Currency
100110800		10000				سپرده کوتاه مدت	IRR
100111040		10000				سپرده فرض الحسنه جاری	IRR

Satna

Satna (RTGS) transaction is used to transfer money to accounts of other banks only for amounts upper than 150 million Rials. Satna (RTGS) transactions are only available during working hours of weekdays. Using this transaction type, the transferable money will be transferred to destination account in thirty minutes or less.

- Using “Satna” menu, you may choose from list of your source accounts.
- You may view all your transactions limits on this page by clicking on “Show All Transaction Limits”.
- The mandatory information which must be filled in, is marked with ‘*’.
- On “Source Description” field, you may insert description to view it later on source account’s statement.
- You also should choose a reason for your transaction for the “Transaction Reason” field.

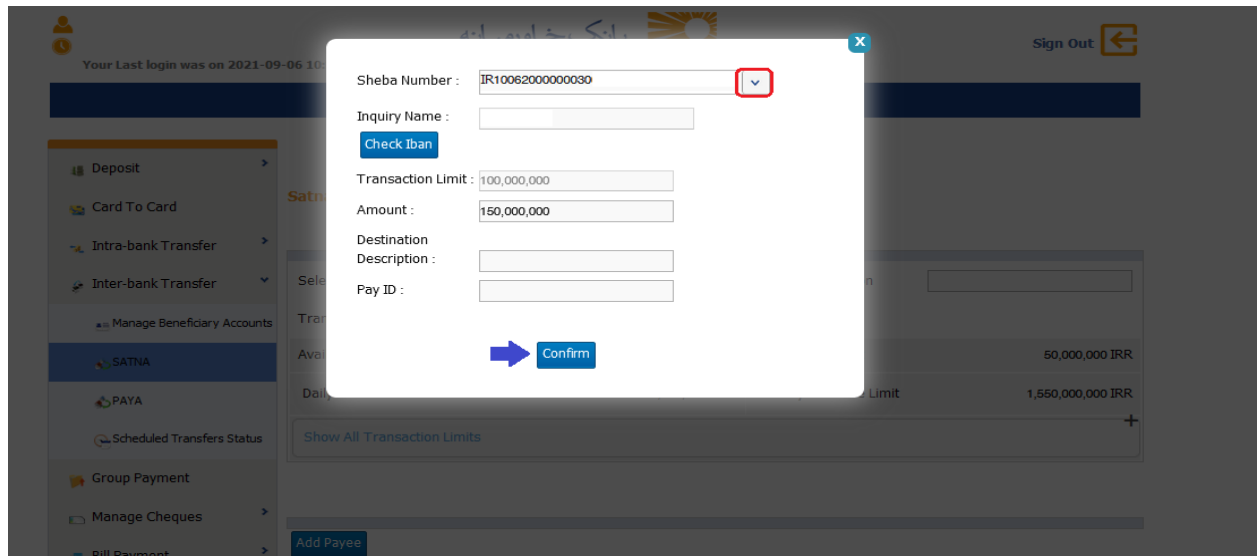
The screenshot displays the 'Satna Fund Transfer' interface. On the left is a sidebar menu with 'SATNA' highlighted. The main area shows a form with the following fields: 'Select Account *' (dropdown with '1001-10-800-'), 'Source description', and 'Transaction Reason *' (dropdown with 'General payments'). Below the form is a table of limits:

Available Balance	625,427,783 IRR	Transaction Limit	50,000,000 IRR
Daily Available Limit	50,000,000 IRR	Monthly Available Limit	1,550,000,000 IRR

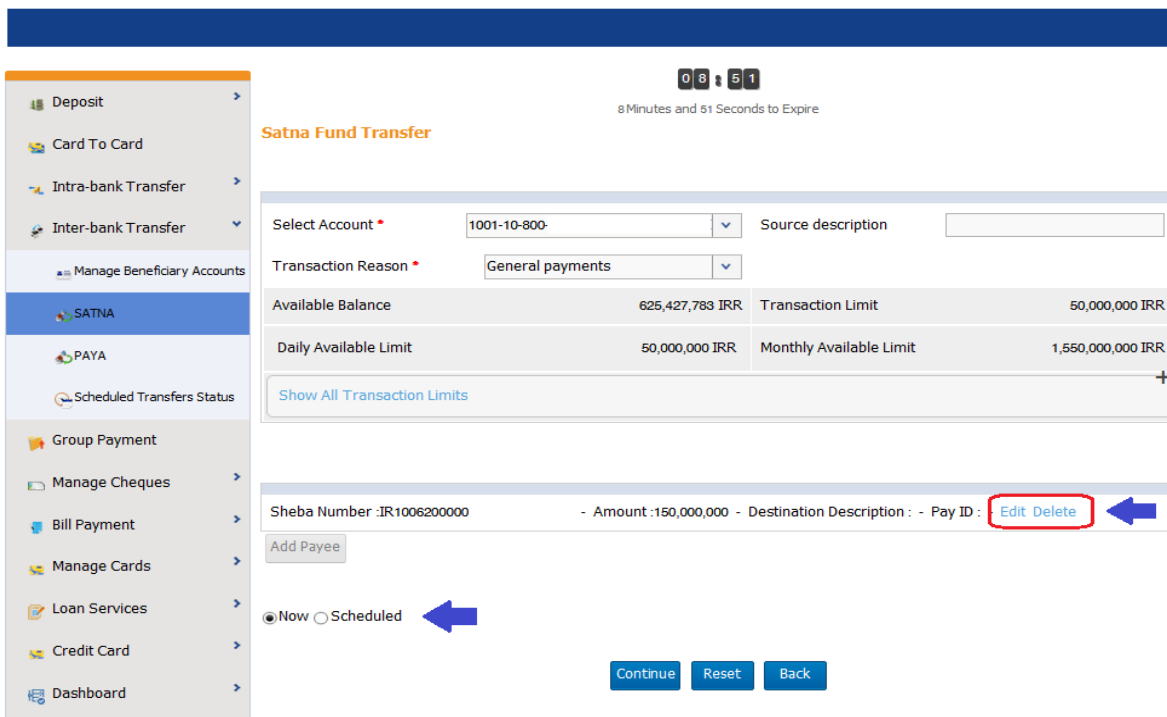
Below the table is a link 'Show All Transaction Limits'. At the bottom, there is an 'Add Payee' button and three buttons: 'Continue', 'Reset', and 'Back'.

- Selecting source account number, lets you to choose your destination IBAN (Sheba) by clicking on “Add Payee” button.
- You may either choose your destination IBAN (Sheba) number from your current list of beneficiaries, you added using “Manage Beneficiary Accounts”, or enter it manually.
- The pre-defined limit for the chosen beneficiary is displayed on “Transaction Limit” field to you as well.
- You should enter transaction amount on “Amount” field. As mentioned earlier, Satna (RTGS) are feasible only for amounts upper than 150 million Rials.

- If you would like to add “Destination Description” or “Pay ID” for your transaction, then these fields are usable.



- Having created the beneficiary account, you may edit or delete it.
- If you would like to set the daily or monthly orderly Satna transfer of funds, click the “Scheduled” icon. Otherwise, choose “Now”.



Scheduled Transaction

To plan transactions (standing order), it would be necessary to set the start date of transaction on the calendar and set the daily or monthly frequency.

In case you have a certain period in mind, you may define the number of days or months, which you want the transaction to be carried out, and set your planned transfers.

Now Scheduled

From Date : Enter number of transactions :

Frequency : Schedule Payment Every :

Days
Months

Continue Reset Back

- On the next page, make sure the transaction details are correct and enter your transaction password. By clicking “continue”, the transaction will be registered.

11 : 46
11 Minutes and 46 Seconds to Expire

Confirm Satna Fund Transfer

From Account 1001-10-800- **Account Holder Name :**
Source description **Total Amount** 55 IRR
Transaction Reason Retirement affairs payments

Beneficiary Account	Inquiry Name	Entered Name	Bank Name	Amount	Destination Description	Pay ID
IR1201500000019	بانک سپه		Sepah			

Enter Transaction Password :


Continue Back Cancel

- Then, you will be headed into a page showing transaction success.
- For future follow ups, a transaction Id number is displayed. It is indeed the banking operation receipt and you are strongly advised to note down and keep it.

- By choosing "Print" icon, you may print it out as well.

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Manage Beneficiary Accounts
- SATNA
- PAYA
- Scheduled Transfers Status
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
- Dashboard >

✔ Your SATNA transfer is pending for bank authorization.


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Time of Receipt	2021-09-08 10:45	Transaction Date	2021-09-08
Transaction Type	Satna	Transaction Status	Success
Transaction Id	100104012021256250	Total Amount	IRR
Debit Account Number	1001-10-800-	Account Holder Name	
Source description:			

Destination Account Information

Stan Number	Credit Account Number	Inquiry Name	Account Holder Name	Bank Name	Amount	Pay ID
6170781021401	IR1201500000019	بانک سپه		Sepah		

PrintOK

Paya

Paya (ACH) is used to transfer money to accounts of other banks for amount up to 500 million Rials. Using this transaction type, the transferable money will be transferred to destination account in the first next cycle. Unlike Satna (RTGS), this type of transaction is doable in all hours of all days including weekdays and holidays.

For transferring money to account of other banks, you should choose source account as the first stage. By choosing the destination account, details of the account as well as maximum daily and monthly permissible transaction amounts of the selected account is displayed.

Paya Fund Transfer

11:53
11 Minutes and 53 Seconds to Expire

Select Account * 1008-10-800- Source description

Transaction Reason *

Available Balance	1,184,017 IRR	Transaction Limit	1,150,000,000 IRR
Daily Available Limit	999,999,986 IRR	Monthly Available Limit	6,144,999,975 IRR

Show All Transaction Limits

Add Payee

Continue Reset Back

- The mandatory information which must be filled in, is marked with ‘*’.
- Also, the user can view the intended customer’s limit, account limit and transaction limit by clicking the Show icon, “Show All Transaction Limits”.
- You may insert description into the field “Source Description” so that you will have it onto your source account number statement.
- After choosing source account number, you can add your intended destination IBAN (Sheba) number using “Add Payee” button. You could choose your destination from list of pre-entered beneficiaries or enter it manually.

- “Transaction Limit” is the maximum amount of money you can transfer through for the chosen beneficiary.
- You are required to enter transaction amount into Rials onto “Amount” field.

Today is 2021-09-08 11:44
Your Last login was on 2021-09-06 10:00

Sign Out

Sheba Number : IR85061000000700E

Inquiry Name :

[Check Iban](#)

Transaction Limit : 99,999,999,999

Amount : 11

Destination Description :

Pay ID :

[Confirm](#)

Daily Available Limit 100,000,000 IRR Monthly Available Limit 3,000,000,000 IRR

[Show All Transaction Limits](#)

[Add Payee](#)

Now Scheduled

[Continue](#) [Reset](#) [Back](#)

- By clicking “Add Payee” again, you may add more than one destination at the same time.
- Editing or deleting the beneficiary account is also available on this page.
- Transaction can take place right at the moment by choosing “Now” or based on a schedule by choosing “scheduled” icon.

11 : 17
11 Minutes and 17 Seconds to Expire

Paya Fund Transfer

Select Account * 1001-10-880- Source description

Transaction Reason * Retirement affairs payments

Available Balance	67,779,630 IRR	Transaction Limit	100,000,000 IRR
Daily Available Limit	100,000,000 IRR	Monthly Available Limit	3,000,000,000 IRR

[Show All Transaction Limits](#)

Sheba Number :IR850610000000: - Amount :11 - Destination Description : - Pay ID : [Edit](#) [Delete](#)

[Add Payee](#) Now Scheduled


[Continue](#) [Reset](#) [Back](#)

Scheduled Transfer

To schedule transactions (standing order), it would be necessary to set the start date of transaction on the calendar on the page and set the daily or monthly frequency.

In case you have a certain period of time in mind, you may define the number of days or months, which you want the transaction to be carried out and a certain interval to set your scheduled transfers.

Now Scheduled

From Date :  ← Enter number of transactions : ←

Frequency : ↓ ← Schedule Payment Every : ←

Days
Months →

- On this page, make sure the transaction details are correct. After entering transaction password and by clicking “continue”, the transaction will be made.

11 : 51
11 Minutes and 51 Seconds to Expire


Paya Confirm Fund Transfer

From Account 1001-10-880 **Account Holder Name**

Source description **Total Amount** 11 IRR

Transaction Reason Retirement affairs payments

Beneficiary Account	Inquiry Name	Entered Name	Bank Name	Amount	Destination Description	Pay ID
IR8506100000070			Shahr	11		


Enter Transaction Password :  ←

→

- Then, a new page showing the operations have been successfully uploaded, opens.
- For future follow ups, a transaction Id is displayed. It is indeed the banking operation receipt and you would better note it down and keep it.
- By choosing “Print” icon, you may print it out as well.
- If you are making transfers to more than one destination at a same time, you may receive separate receipts for each transaction.

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Manage Beneficiary Accounts
- SATNA
- PAYA
- Scheduled Transfers Status
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >

✔ Your Fund Transfer Request has been successfully Initiated



بانک خاورمیانه
Middle East Bank

Time of Receipt	2021-09-08 11:46	Transaction Date	2021-09-08
Transaction Type	PAYA	Transaction Status	Success
Transaction Id	100104012021256252	Total Amount	IRR 11
Debit Account Number	1001-10-880-	Account Holder Name	
Source description:			

Destination Account Information

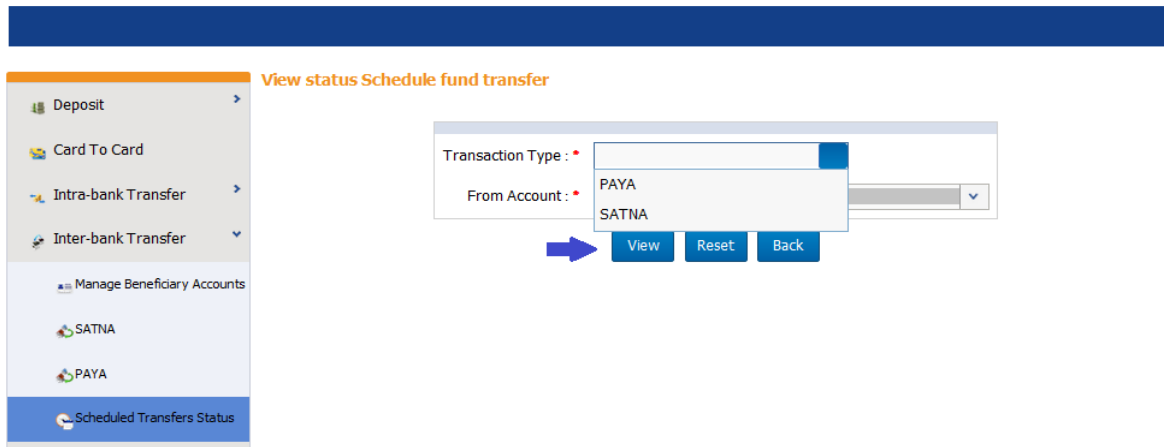
Stan Number	Credit Account Number	Inquiry Name	Account Holder Name	Bank Name	Amount	Pay ID
140006170782021405	IR85061000000071			Shahr	11	

Print
OK

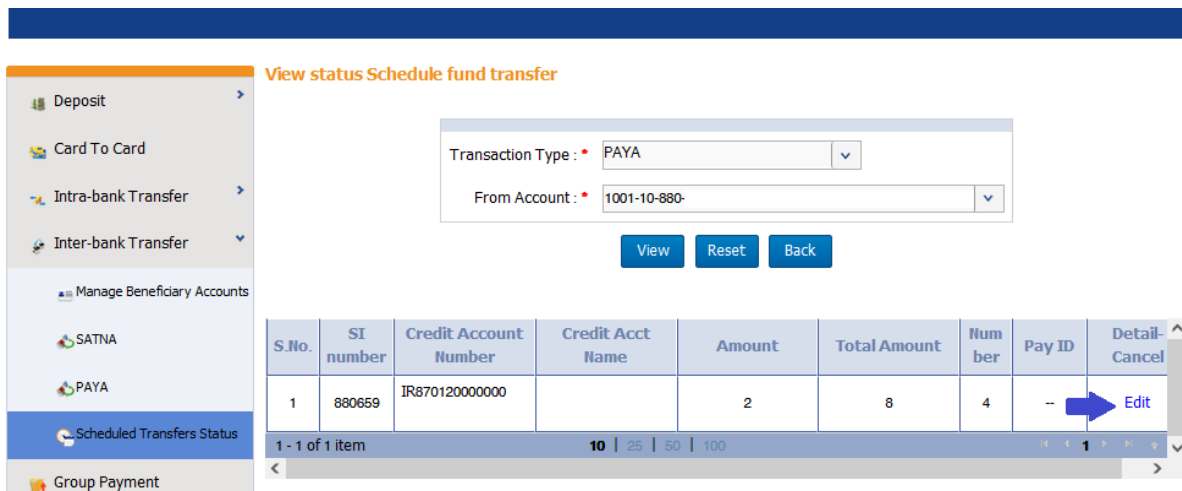
Scheduled Transfer Status (Inter-Bank)

If you have used “Scheduled” option to transfer funds, you may select “Scheduled Transfer” icon on Inter-bank Transfer menu to view status of the funds transfer.

- The required information is marked with /**.
- On this page, you should first select “Transaction type” which includes Satna and Paya transfer.
- Then, you are required to select your source account that money is taken from.
- To view the report, click on “view” icon.



- On the next page, scheduled transactions are displayed for you. Please note that these transactions have not been completed and once they are done, they are not displayed on this menu. You may view them on “Report” menu.




- By clicking on “Edit” icon for each record of scheduled transactions, you may view more details of the transaction and also cancel them by clicking on “Delete Scheduler” button as well.

Schedule Fund Transfer Details

From Account : 1001-10-880-886689273

S.No.	SI number	Credit Account Number	Credit Acct Name	Amount	Date	Pay ID	Schedule Transfer Status
1	880659	IR8701200000000		2	2021/09/14	--	pending
2	880659	IR8701200000000		2	2021/09/20	--	pending
3	880659	IR8701200000000		2	2021/09/26	--	pending
4	880659	IR8701200000000		2	2021/10/02	--	pending

1 - 4 of 4 items 10 | 25 | All

 [Delete Scheduler](#) [Back](#)

Group Payment

To transfer funds to a group of destination accounts of others weather internal accounts or inter-bank you may use this menu and upload a file containing destination account numbers for internal accounts with Middle East Bank or destination IBAN (Sheba) no for other banks.

Creating a file, first of all requires introducing details of beneficiaries on “Beneficiary account management” menu, as mentioned earlier.

- The required information is marked with ***.
- On “Upload file” page in the “Account number” field, you view a list of your accounts in order to choose source account number from. By selecting the source account, the available balance of the intended account is displayed, based on which you can make the transfer.
- You are also required to choose “Transaction Type” that is either “Intra Bank Transfer” for internal accounts of Middle East Bank or “Paya Fund Transfer” for accounts with other banks.
- You can enter your description in “Transaction Description” field to be displayed in source account statement.
- “Transaction Reason” provides you with different reasons for the transaction.
- To upload the file, you may download and edit the details of the beneficiary’s account, including account number (to transfer funds to accounts of others) or IBAN (Sheba) number (to Paya (ACH)), according to the sample file and when it got ready you may upload it.
- To this end, it will be sufficient to choose the “Browse” icon of the intended Excel file.
- You have the option to inquire list account or IBAN (Sheba) numbers.
- To view the data of the uploaded file, click “upload” icon.

Upload File

The count of rows in the uploaded file should be less than : 100

Account Number : * 1001-10-880-886689273

Available Balance : 23,989,555

Transaction Type : * Intra Bank Transfer

Transaction Description :

Transaction Reason * Investment/stock affairs payments

Upload File : * Browse ...

Inquiry Account Number (It may take some time):

to download a sample file click [here](#)

- On the next page, the number of valid and invalid records (and the reason of which) are displayed. If you have some invalid records, you may correct them on this page or correct the complete file and re-upload it.
- The uploading file can have a maximum of 100 records.
- On this page, having made certain that the details of transaction are correct, by clicking “Validate” button, you will be directed into “Confirm Bulk Upload Records” page.

Edit Bulk Load Records

Total Uploaded Records : 3
Total valid Records : 3
Total invalid Records : 0

Transaction Type : Intra-bank Transfer
Transaction Description : Batch Intra Bank Fundtransfer
Transaction Reason : Customs duties payments
Total Amount : 3

valid List :

Account Number	Entered Name	Description	Amount
100110800		Payroll	1
1002108800		the debt	1
1001108000		Payroll	1

Validate **Back** **Cancel**

- You should enter transaction password and click “Confirm” button to carry out the group payment.
- Then, a new page, showing file successfully uploaded batch file is displayed.

Confirm Bulk Upload Records

Total Uploaded Records : 3
Total valid Records : 3
Total invalid Records : 0

Transaction Description : Batch Intra Bank Fundtransfer
Transaction Reason : Customs duties payments
Total Amount : 3

valid List :

Account Number	Entered Name	Description	Amount
100110800		Payroll	1
100210880		the debt	1
100110800		Payroll	1

Enter Transaction Password :

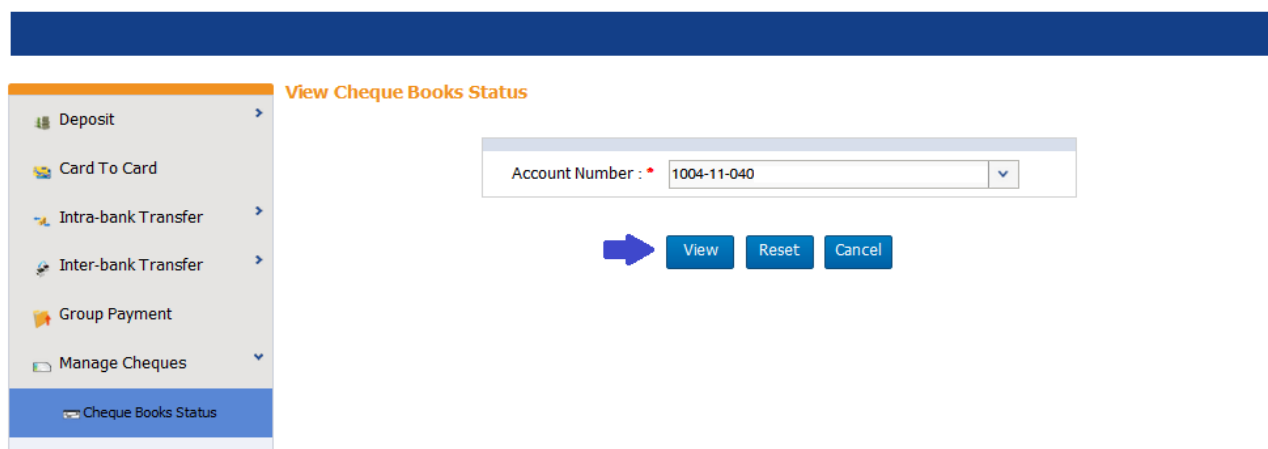
Confirm **Back** **Cancel**

Manage Cheques

In order to view the status of your cheque books, the cheques deposited into company account and SAYAD services you may use this menu.

Cheque Books Status

On “View Cheque Books Status” page, there is a list of your current accounts with MEB, enabling you to choose the account and then click on the “View” button to see the list of cheque books of the intended account.



- On the next page, details of cheque books related to the selected current account are displayed.
- selecting “view” icon on the last column of each cheque book, naming “View Details”, displays the details of the intended cheque book consisting of Bank Information, Customer Information and details.
- At the end of the “Cheque Status” page, you can define the number of records of cheques that you want to be displayed.
- If the cheque has not been paid, you can add details to it.

On this page, the user, with regard to the check number, is able to enter information in the “Customer details” field. This option is used for later follow ups and examining the details of the check.

- By clicking on “Add information”, in blue color, you’ll enter the page on details of the check.
 - Register the “Amount” of the check first.
 - Select the day, in the calendar on the page, to insert the date of the check.
 - Register the details of the payee of the check in the “Beneficiary Details” field.
 - Clicking on “Submit” button, your request is fulfilled and displayed on the check status page.

If you have already added notes to the customer details, you may edit or delete as well.

Deposited Cheque

On this page, the cheques from other banks deposited into accounts with MEB may be viewed. The list of accounts, into which the cheques have been deposited, can be viewed as well.

At first, you should choose the intended account. If needed, narrow down the list of cheques, using available filters such as "amount", "cheque deposited date" and "Bank" and etc.

Note that you may have access to 365-day period reports, so if you just define the start date of the report, you receive, by default, a 365-day report, starting the defined date onward. In case no period is specified, the report for the 365 days before the current date is displayed.

- Selecting "Submit" button, displays the list of cheques deposited to your intended account.

Deposited Cheque Info

The range of report i this page is just like statment page

Account Number : 1004-10-810- Amount :
Cheque Deposit Date : Bank : Select Bank
Cheque No : Cheque Status : ---Select---
Cheque Date From : Cheque Date To :

Submit Reset Cancel

Also Available in : PDF | XLS | CSV

17.	693	29430000	2021-03-16	Mellat	تجریش	BRANCH - 1004	2021-02-14	Regularized	
99	616	50000000	2021-02-18	Melli	فاز چهار	BRANCH - 1004	2021-02-14	Regularized	حامد
21	420	32000000	2020-12-22	Tosse Saderat	اصفهان	BRANCH - 1004	2020-11-28	Regularized	شرکت تولیدی
33	124	11563000	2020-12-13	Tejarat	اکو	BRANCH - 1004	2020-11-28	Regularized	صنایع
98	299	79933333	2020-12-03	Melli	کاشان	BRANCH - 1004	2020-11-28	Regularized	شرکت
33:	124	11000000	2020-12-03	Tejarat	اکو	BRANCH - 1004	2020-11-28	Regularized	شرکت

1 - 7 of 7 items 10 | 25 | 50 | 100

- Having viewed details of cheque book, at the end of the table, you may set the number of deposited cheques to be displayed.

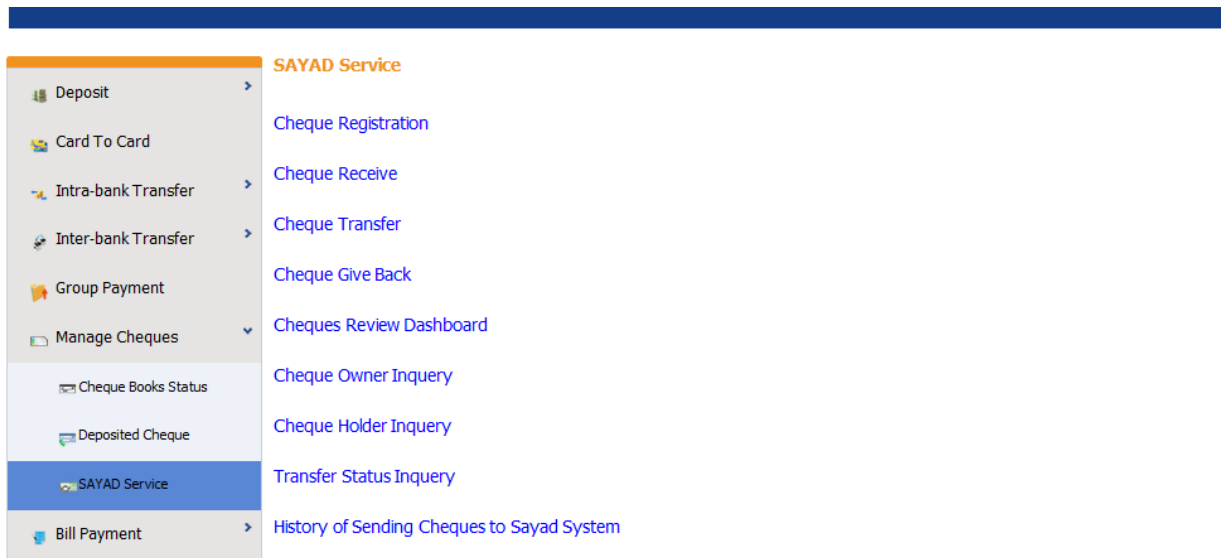
- You may also export the displayed information of this page in CSV, XLS and PDF formats.

SAYAD Service

A new law on Cheques has been approved by the Government aiming to validate cheques and minimizing issuance of irrevocable checks. This law has been implemented since beginning of the year 1400 (2021 AD). In this law, the process of issuing, receiving, and transferring cheques has been changed.

Cheque issuers are required to enter their identity information and content of the cheque such as due date, amount, and also beneficiary information. On the other side, the cheque receiver is also required to enter information. The above-mentioned information should be filled in SAYAD system. You may do the mentioned activities through this menu on your Internet Banking account.

It should be noted that these legal changes for new cheques are different in appearance. On these cheques, the words "The operation of this check is subject to the registration of its issuance, receipt and transfer in the SAYAD system." Listed for bank customers to consider this important. Also, the color of these cheques is purple. It should be noted that the former checks are processed according to the procedure.

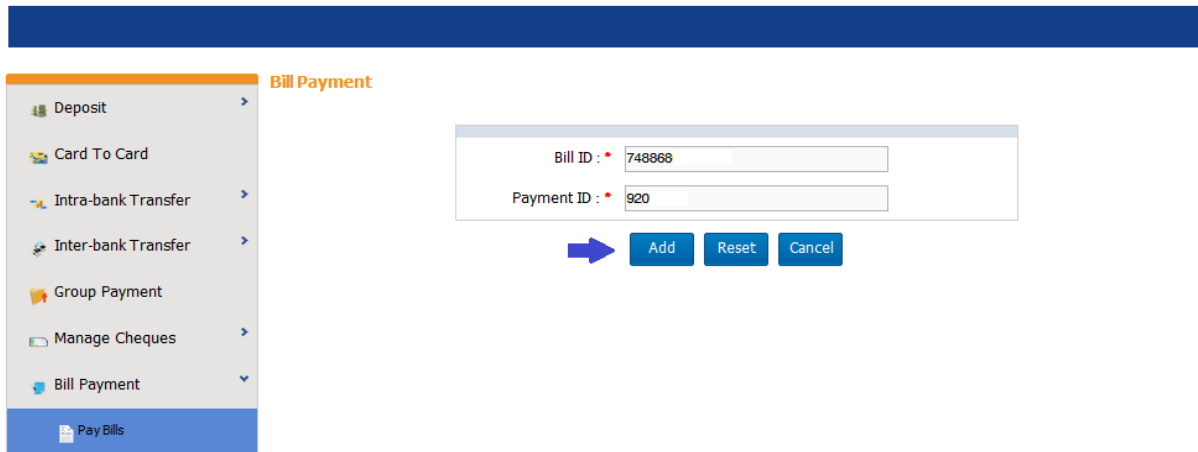


Bill Pay

Bill Pay

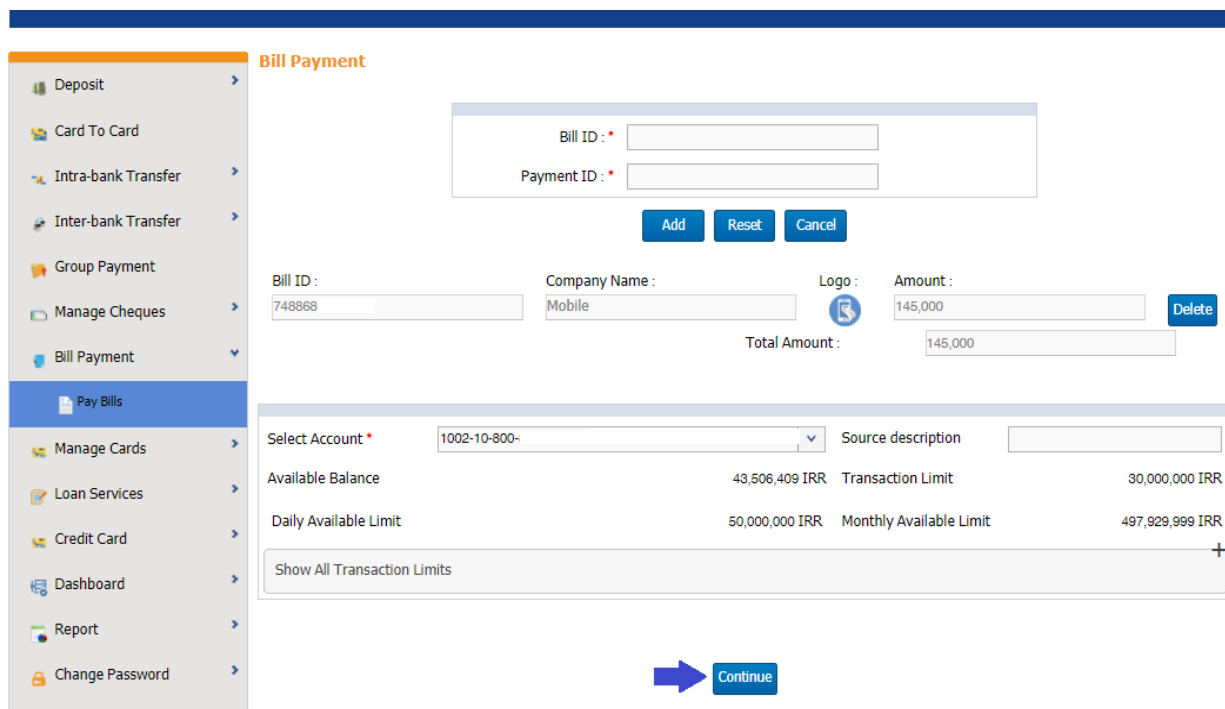
This menu is used to inquire and pay the bills.

- Firstly, you are required to enter “Bill ID” and “Payment ID” of the bill and click on “Add” button.



The screenshot shows a sidebar menu on the left with 'Pay Bills' selected. The main area is titled 'Bill Payment' and contains a form with two input fields: 'Bill ID' with the value '748868' and 'Payment ID' with the value '920'. Below the fields are three buttons: 'Add', 'Reset', and 'Cancel'. A blue arrow points to the 'Add' button.

- On the next page, bill details including “Bill ID”, “Company Name”, “Logo” and “Amount” are displayed.
- Active accounts are available in the list to choose source account from. By selecting intended account number that you want to pay the bill from which, the account balance and limits are displayed.



The screenshot shows the 'Bill Payment' page with the following details:

- Input fields for 'Bill ID' (748868) and 'Payment ID' (920) with 'Add', 'Reset', and 'Cancel' buttons.
- Fields for 'Bill ID', 'Company Name' (Mobile), 'Logo' (with a logo icon), and 'Amount' (145,000). A 'Delete' button is next to the amount field.
- 'Total Amount' field showing 145,000.
- 'Select Account' dropdown menu showing '1002-10-800-'. Below it, a table displays account details:

Available Balance	43,506,409 IRR	Transaction Limit	30,000,000 IRR
Daily Available Limit	50,000,000 IRR	Monthly Available Limit	497,929,999 IRR

Below the table is a 'Show All Transaction Limits' button with a plus sign. A blue arrow points to a 'Continue' button at the bottom.

- By clicking on “Continue” button, transaction details are displayed one more time to you for confirmation. Also, you should enter your transaction password to complete the bill payment transaction.

Confirm Bill Payment

From Account 1002-10-800-
Account Holder Name
Total Amount 145,000

Bill ID	Payment ID	Company Name	Logo	Amount
748866	1450	Mobile		145,000 IRR

Enter Transaction Password *

[Continue](#) [Back](#) [Cancel](#)

- On the next page, transaction result and payment details are displayed for you.
- By choosing “Print” icon, you may print it out as well.

Your Bill Payment Request has been successfully Paid

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Middle East Bank

Time of Receipt	1400-06-23 09:49	Transaction Date :	1400-06-23
Transaction Type	Bill Pay	Transaction Status	Success
Transaction Id	100209142	Total Amount	145,000 IRR
Debit Account Number	1002-10-800-	Account Holder Name :	
Source description :	Bill Payment - Bill Id:748868013		

Bill ID	Payment ID	Company Name	Logo	Amount
74886801	1450	Mobile		145,000 IRR

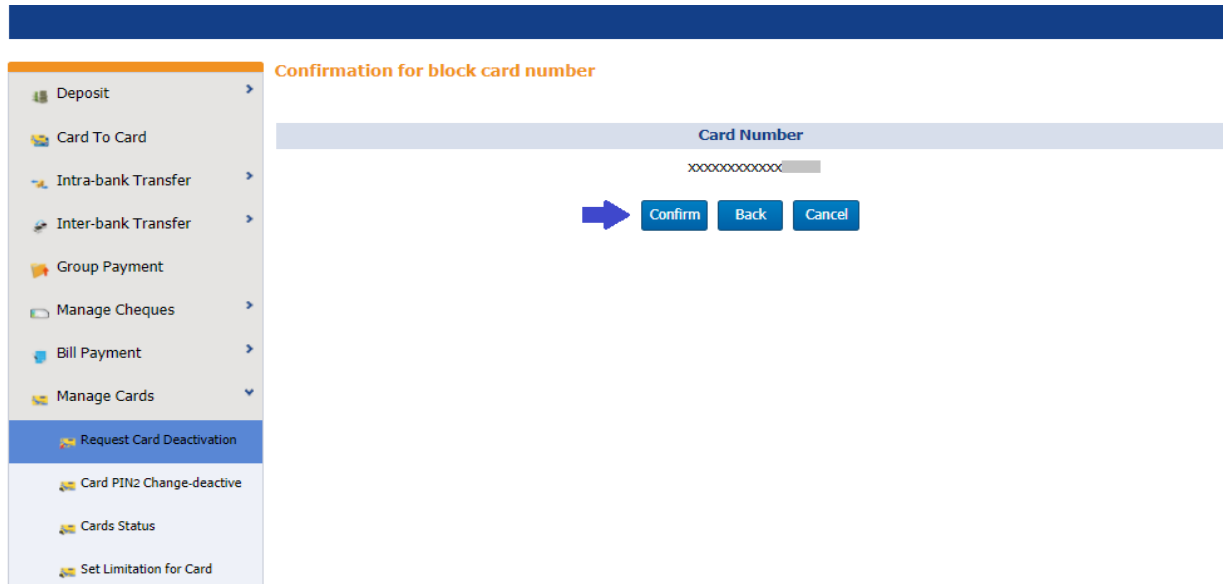
[Print](#)

Manage Cards

Request Card Deactivation

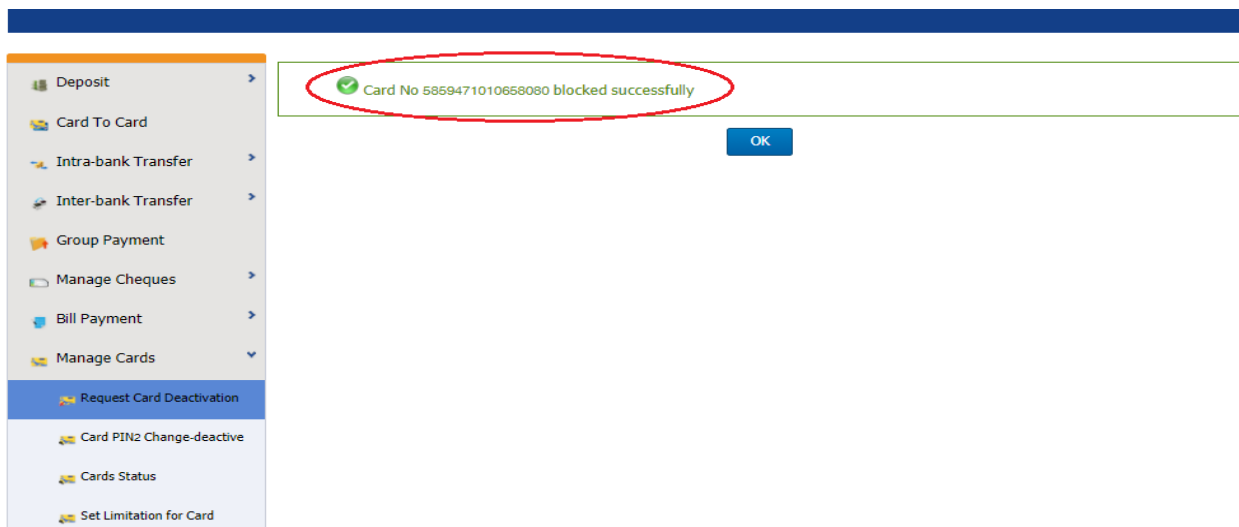
Using this menu, you may block your card for different possible reasons such as loss, theft,

- On “Request Card Deactivation” page, select the number of your intended “Card Number” from the existing list.
- Then, click on “Submit” button,



The screenshot shows a mobile application interface. On the left is a vertical menu with various banking options. The 'Request Card Deactivation' option is highlighted in blue. The main content area is titled 'Confirmation for block card number'. It features a text input field labeled 'Card Number' containing a masked number 'xxxxxxxxxxxx'. Below the input field are three buttons: 'Confirm' (with a blue arrow icon), 'Back', and 'Cancel'.

- On the next page, clicking on “Confirm” icon applies your request for blocking the card.
- Finally, result of your deactivation will be displayed.



The screenshot shows the same mobile application interface. The 'Request Card Deactivation' option remains highlighted in the menu. The main content area displays a green checkmark icon followed by the text 'Card No 5859471010658080 blocked successfully'. A blue 'OK' button is positioned below the message.

Card PIN2 Change-Deactive

This menu is used to change card's second password.

Second Password of Cards is used for shopping through online portals and it can be obtained from ATMs of MEB.

Please note that this password differs from the "Card's first password", "Internet banking login password" and "Internet banking transaction password".

- You are required to select your intended card number and then click "Change PIN2" to change your card's second password.

Card PIN2 Change-Remove

Card Number : * xxxxxxxxxxxx

Change Pin2 deactivate Pin2 Reset Cancel

[Help for deactive - change card PIN2](#)

1. The possibility of deactivating PIN2 only exists for cards with dynamic PIN2.
2. Using OTP Mobile App, you can reactivate your cards dynamic PIN2.
3. Changing card PIN2 can only be done for cards with Static PIN2.

- Then, you will enter the page where you should enter your current second password on "Old PIN2" field, and your new password on "New PIN2" field and repeat it one more time on "Confirm New PIN2" field.
- By clicking "Submit" button, your second password is changed.

Note: Deactivation of card's second password is doable only for the cards with dynamic second passwords.

- To re-activate the second password, you should use MEB OTP, the mobile application for card's one-time-password.
- Changing second password can be made only for the cards with static second password.

Cards Status

This menu shows all cards linked to your accounts.

With regard to the last 4 digits of your card number, you can view the status of your card. If your card is not active, you can activate it by visiting a branch of MEB.

Cards Status

Card Number	Customer Name	Cards Status	Expiry Date
XXXXXXXXXXXX		CARD EXPIRED	2019-03-31
XXXXXXXXXXXX		CARD ACTIVE STATE	2025-08-31
XXXXXXXXXXXX		CARD ACTIVE STATE	2021-02-28
XXXXXXXXXXXX		CARD ACTIVE STATE	2025-09-30

[Back](#)

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
 - Request Card Deactivation
 - Card PIN2 Change-deactive
 - Cards Status**
 - Set Limitation for Card

Set Limitation for Card

This facility enables the customers who need transactions above the default limit of the MEB card for making immediate payment for their purchase, to increase the purchase limit for their debit cards. Increase of the card limit for immediate payment purchase comes along with limits on time period for each request and limit on number of requests per month.

Set Limitation for Card

Card Number : * Transaction Description : *

From Amount : * To Amount : *

From Date : * Hour : *

To Date : * Hour : *

[Submit](#) [Reset](#) [Cancel](#)

Help for Card Limit

1. The limitation may reject by Shetab network.
2. Minimum of card limitation should be above of 500000010 IRR
3. Maximal of card limitation should be less than 2000000000 IRR
4. Duration of limitation should be less than 7 (Days)
5. Maximum 2 times you can set limitaion for every cards.
6. This Limit only set for POS.

- To increase the card limit for purchases which require immediate payment, you should first select the “Card Number” from the existing list,
- Set the amounts in “From Amount” and “To Amount” fields,
- Set the time interval on “From Date” and “To Date” fields and also the hours of transaction.
- You should also consider notes displayed on “Help for Card Limit” while setting limitation for your card.

- Click on “Submit” button to proceed.

The screenshot shows a web interface for setting card limitations. On the left is a navigation menu with options like Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, and Manage Cards. The 'Set Limitation for Card' option is selected. The main form area is titled 'Set Limitation for Card' and contains the following fields:

Card Number :	58594710	Transaction Description :	xxxxxxxx
From Amount :	500,000,010	To Amount :	2,000,000,000
From Date :	2021-08-26	Hour :	00:00:00
To Date :	2021-08-31	Hour :	23:59:59

Below the form, a blue arrow points to a 'Confirm' button, with 'Back' and 'Cancel' buttons to its right.

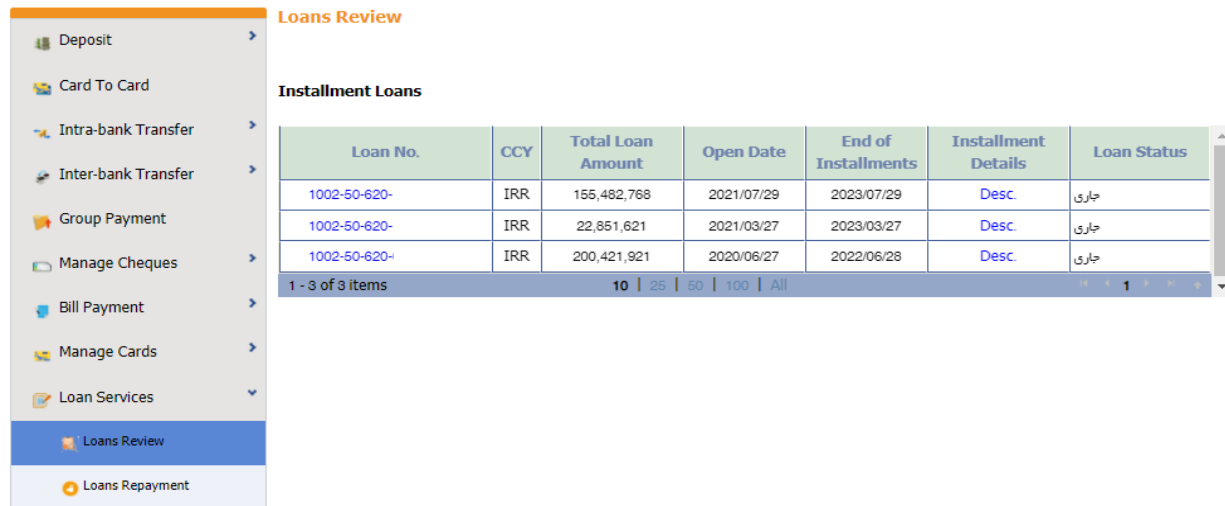
- On the next page, make sure the inserted information is accurate and then click on “Confirm” to complete your desired changes.
- Finally, result of successful operation will be displayed for you.

Loan Services

This menu is used to review and repay loans.

Loan Review

- To view status of facilities taken out and number of repaid instalments this menu is used.



The screenshot shows the 'Loans Review' menu on the left sidebar, which is highlighted. The main content area displays a table of installment loans. The table has columns for Loan No., CCY, Total Loan Amount, Open Date, End of Installments, Installment Details, and Loan Status. Three loans are listed, all with a status of 'جاری' (Active).

Loan No.	CCY	Total Loan Amount	Open Date	End of Installments	Installment Details	Loan Status
1002-50-620-	IRR	155,482,768	2021/07/29	2023/07/29	Desc.	جاری
1002-50-620-	IRR	22,851,621	2021/03/27	2023/03/27	Desc.	جاری
1002-50-620-	IRR	200,421,921	2020/06/27	2022/06/28	Desc.	جاری

- Clicking the loan number will display the details of the selected loan.



The screenshot shows the details page for loan No. 1002-50-620-. The left sidebar is expanded to show 'Loans Review' selected. The main content area is divided into two sections: 'Pay Information' and 'Repay Information'. The 'Pay Information' table shows the disbursement date, loan amount, number of installments, installment amount, end of installments, and loan interest. The 'Repay Information' table shows the installment number, installment amount, principal balance, interest balance, installment date, installment status, repay date, and repay amount.

Disbursement Date	Loan Amount	Number of Installments	Installment Amount	End of Installments	Loan Interest
2021/07/29	155,482,768	24	7,538,838	2023/07/29	25,449,350

Installment NO.	Installment Amount	Principal Balance	Interest Balance	Installment Date	Installment Status	Repay Date	Repay Amount
1	7,538,839	5,595,304	1,943,535	2021/08/29	Paid	2021/08/16	7,538,839
2	7,538,838	5,665,245	1,873,593	2021/09/29	Not Paid		0
3	7,538,839	5,736,061	1,802,778	2021/10/29	Not Paid		0
4	7,538,838	5,807,761	1,731,077	2021/11/28	Not Paid		0
5	7,538,838	5,880,358	1,658,480	2021/12/28	Not Paid		0
6	7,538,838	5,953,863	1,584,975	2022/01/27	Not Paid		0
7	7,538,838	6,028,286	1,510,552	2022/02/26	Not Paid		0
8	7,538,839	6,103,640	1,435,199	2022/03/27	Not Paid		0
9	7,538,838	6,179,935	1,358,903	2022/04/27	Not Paid		0
10	7,538,838	6,257,184	1,281,654	2022/05/28	Not Paid		0

Back Cancel

Loan Repayment

You may use this menu to repay loans. Middle East Bank extends two types of facilities to the customers: Mubadala (Contracts of Exchange) and partnership contracts.

By selecting the type of loan and its number, the details of intended facility are displayed.

Loans Repayment

- Deposit
- Card To Card
- Intra-bank Transfer
- Inter-bank Transfer
- Group Payment
- Manage Cheques
- Bill Payment
- Manage Cards
- Loan Services
- Loans Review
- Loans Repayment**

Loan List
Loan No. : * -- select Loan Number --

Loans Repayment

- Deposit
- Card To Card
- Intra-bank Transfer
- Inter-bank Transfer
- Group Payment
- Manage Cheques
- Bill Payment
- Manage Cards
- Loan Services
- Loans Review
- Loans Repayment**
- Credit Card
- Dashboard
- Report

Loan List
Loan No. : * 1002-50-620-

Loan Details

Total Loan Amount :	22,851,621 IRR	Loan Type :	Murabaha facility - Staff credit card		
Disbursement Amount :	22,851,621 IRR	Loan Interest :	3,740,341 IRR	Installment Amount :	1,107,998 IRR
Open Date :	2021/03/27	Expiry Date :	2023/03/27	CCY :	IRR
Number of Installments :	24	No. Paid Installment :	5	unpaid installments :	19
Type of Installment :	Monthly	Loan Status :	جاری	Base Account :	1002-10-800-

Loans Repayment

Repay Installment Count	1	Repay Amount	1,107,998 IRR
Select Account *	1002-10-800-	Source description	
Available Balance	76,329,833 IRR		

[Continue](#) [Reset](#) [Back](#)

- In this section, enter the number of instalments for Mubadala (Contracts of Exchange) loans, or enter the amount for Partnership loans and select account number and then click the “Continue” button to go to the next page.
- This page displays the details of repayment of the intended facility. By entering the transaction password and clicking on “Continue”, the operation shall be successfully carried out.

Loans Repayment

Loan Details

Loan No.	Loan Account Name	No. Paid Installment	Sum of Paid Installment	Number of overdue Installments	Total amount of overdue Installments	Total amount of non-paid installment
1002-50-620-		5	5,539,993	0	0	21,051,969

Installment Details




Installment NO.	Transaction Date	Repay Amount	Installment Status	Principal Balance	Interest Balance	Penalty Amount	Discount Amount
6	2021/09/29	1,107,998	Before Date	875,051	232,947	0	0

Repay Information

From Account Number 1002-10-800- Amount 1,107,998 IRR For 1 Installment


Narration :

Enter Transaction Password : *

- The next page displays the receipt of loan repayment.
- By clicking on “Print” icon, you may print it out as well.

- Deposit >
- Card To Card >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment >
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Loans Review
- Loans Repayment
- Credit Card >
- Dashboard >
- Report >
- Change Password >
- My Profile >



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Time of Receipt	2021-08-25 14:17	Transaction Date :	2021-08-25
Transaction Type	Loans Repayment	Transaction Status	Success
Transaction Id	1002251720212594	Total Amount	1,107,998 IRR
Debit Account Number	1002-10-800-	Account Holder Name :	
Source description :	1002-50-620-		

Destination Account Information

Stan Number	Loan No.	Loan Account Name	Amount
2594	1002-50-620-		1,107,998 IRR

Print
OK

Credit Card

Murabaha, or cost-plus financing, credit card provides the owners with the facility to place orders for, or buy, goods and services using POS terminals or through Internet banking websites, without need to cash or withdraw from their deposit accounts up to the set limit, and also repay the purchase price (loan) according to the defined conditions.

The card holders are provided with two passwords, first and second PINs, which prevent abuse if it is lost. You can activate the credit card by changing its first password using a Middle East bank ATM. For second password you may activate it through MEB ATM as well.

Credit Card Statement

To view statement of your credit card transactions, you may use this menu. On this page, two types of statements are reported: “Unbilled Statement” and “General Bill Statement”.

Unbilled Statement

Includes your credit card transaction report since the latest issued statement until today.

- You should select your credit card at first.
- By selecting “Unbilled Statement” for Credit Card Bill Type, “Bill Period” is filled automatically.
- Then, clicking on “Submit” button displays your requested statement.

Credit Card Statement

Card Number : *

Credit Card Bill Type : Unbilled Statement Generated Bill Statement

Month :

Bill Period

Year :

- On the next page, details related to your credit card and its transactions on, total information of the selected period, credit card loan details, if you have any, total information about all of your loans are displayed.
- You can set the number of transactions records of your credit card at the end of the table.
- With respect to the displayed information, you may repay the amounts you have withdrawn, prior to issuance of statement.
- It would also be possible to receive the displayed statement in Excel and PDF formats.

- Deposit >
- Card To Card >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment >
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
 - Credit Card Statement
 - Credit Card Repayment
 - Block Credit Card
 - Credit Card PIN2 Change-deac
- Dashboard >
- Report >
- Change Password >
- My Profile >

Transaction Statement

Customer No 01000	Statement No
Card No xxxxxxxxxxxx	Issue Date 2021-04-01
File No	Statement Period 2021-03-20 to 2021-04-01
Customer Name FAHIME MOHAMMADI CHOZAKI	Payment Due Date 2021-04-27
Customer - تهران Address 3168	Settlement Status NOTSETTLED
Credit Limit 500,000,000	Credit Available 312,152,917

SN	Transaction Type	Date / Time	Amount	Ref No	Terminal Id	Mercha
1	PURCHASE	2021-03-23 11:22:00	525,000 0			
2	PURCHASE	2021-04-01 13:54:00	630,000 0			
3	PURCHASE	2021-03-23 19:40:00	32,000 0			
4	PURCHASE	2021-03-25 14:11:00	2,825,000 0			
5	PURCHASE	2021-03-25 15:47:00	490,000 0			
6	PURCHASE	2021-03-26 22:14:00	572,200 0			
7	PURCHASE	2021-03-27 18:33:00	1,600,000 0			
8	PURCHASE	2021-03-27 18:35:00	300,000 0			
9	PURCHASE	2021-03-27 18:38:00	500,000 0			
10	PURCHASE	2021-03-28 07:46:00	255,000 0			

Total of Period

Current Period Purchases/Withdraw 20,459,450	Total Charges 0	Current Period Interest 16,213
Current Bill Total 20,475,663	Other Fees or Charges 0	Last Statement Principal 0
Last Statement Interest 0	Last Statement Charges 0	Principal Repayment 0
Interest Repayment 0	Charges Repayment 0	Total Payable Amount 20,475,663

Loan Details

Loan Amount 34,425,399	Loan No. 1	Installment Amount 1,669,172
No. Installment 24	Loan Rate 15	Next Installment Date 2021-04-27
No. Unpaid Installment 0	No. Paid Installment 16	Unpaid Amount 0
Paid Amount 26,706,755		

Loan Amount 200,421,921	Loan No. 2	Installment Amount 9,717,787
No. Installment 24	Loan Rate 15	Next Installment Date 2021-04-27
No. Unpaid Installment 0	No. Paid Installment 9	Unpaid Amount 0
Paid Amount 87,460,086		

Loan Amount 22,851,621	Loan No. 3	Installment Amount 1,107,998
No. Installment 24	Loan Rate 15	Next Installment Date 2021-04-27
No. Unpaid Installment 0	No. Paid Installment 0	Unpaid Amount 0
Paid Amount 0		

loan Debt Information

Number of current loan 1	Number of overdue Installments 0	Total amount of overdue Installments 0
Number of non- paid installment 47	Total amount of non-paid installment 185,712,144	Total amount of penalties 0

Also Available in : [PDF](#) | [XLS](#)

Back

General Bill Statement

General Bill Statement displays the last issued statement for you.

- You should select your credit card at first.
- For Credit Card Bill Type, select “General Bill Statement”.
- For “Bill Period” select your intended month and year.
- Clicking “Submit” button, displays your requested statement.

Credit Card Statement

Deposit >

Card To Card >

Intra-bank Transfer >

Inter-bank Transfer >

Group Payment >

Manage Cheques >

Bill Payment >

Manage Cards >

Loan Services >

Credit Card >

Credit Card Statement

Credit Card Repayment >

Block Credit Card >

Credit Card PIN2 Change-deac >

Card Number : * ---Select Card Number---

Credit Card Bill Type : Unbilled Statement **Generated Bill Statement**

Month : 05

Bill Period

Year : 1400

Submit Reset Cancel

- On the next page, details related to your credit card and its transactions on, total information of the selected period, credit card loan details, if you have any, total information about all of your loans are displayed.
- It would be also be possible to receive the displayed statement in Excel and PDF formats.

- Deposit >
- Card To Card
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
 - Credit Card Statement
 - Credit Card Repayment
 - Block Credit Card
 - Credit Card PIN2 Change-deact
- Dashboard >
- Report >
- Change Password >
- My Profile >

Transaction Statement

Customer No 01000	Statement No
Card No xxxxxxxxxxxx	Issue Date 2021-08-22
File No	Statement Period 2021-07-22 to 2021-08-22
Customer Name FAHIME MOHAMMADI CHOZAKI	Payment Due Date 2021-08-29
Customer - تهران Address 3168	Settlement Status NOTSETTLED
Credit Limit 500,000,000	Credit Available 209,509,490

SN	Transaction Type	Date / Time	Amount	Ref No	Terminal Id	Mercha
1	PURCHASE	2021-07-23 10:02:00	970,000	0		
2	PURCHASE	2021-08-22 21:35:00	881,000	0		
3	PURCHASE	2021-07-23 12:46:00	240,000	0		
4	PURCHASE	2021-07-23 16:31:00	590,000	0		
5	PURCHASE	2021-07-25 22:44:00	1,209,000	0		
6	PURCHASE	2021-07-26 10:20:00	109,000	0		
7	PURCHASE	2021-07-26 14:38:00	175,000	0		
8	PURCHASE	2021-07-26 14:47:00	140,000	0		
9	PURCHASE	2021-07-26 15:24:00	135,000	0		
10	PURCHASE	2021-07-26 17:57:00	355,000	0		

Total of Period

Current Period Purchases/Withdraw 68,071,250	Total Charges 0	Current Period Interest 84,793
Current Bill Total 68,156,043	Other Fees or Charges 0	Last Statement Principal 0
Last Statement Interest 0	Last Statement Charges 0	Principal Repayment 0
Interest Repayment 0	Charges Repayment 0	Total Payable Amount 68,156,043

Loan Details

Loan Amount 200,421,921	Loan No. 1	Installment Amount 9,717,787
No. Installment 24	Loan Rate 15	Next Installment Date 2021-08-29
No. Unpaid Installment 0	No. Paid Installment 14	Unpaid Amount 0
Paid Amount 136,049,021		

Loan Amount 22,851,621	Loan No. 2	Installment Amount 1,107,998
No. Installment 24	Loan Rate 15	Next Installment Date 2021-08-29
No. Unpaid Installment 0	No. Paid Installment 5	Unpaid Amount 0
Paid Amount 5,539,993		

Loan Amount 155,482,768	Loan No. 3	Installment Amount 7,538,839
No. Installment 24	Loan Rate 15	Next Installment Date 2021-08-29
No. Unpaid Installment 0	No. Paid Installment 1	Unpaid Amount 0
Paid Amount 7,538,839		

loan Debt Information

Number of current loan 3	Number of overdue Installments 0	Total amount of overdue Installments 0
No. Paid Installment 20	Total amount of paid installment 149,127,853	Total amount of penalties 5,576

Also Available in : [PDF](#) | [XLS](#)

[Back](#)

Credit Card Repayment

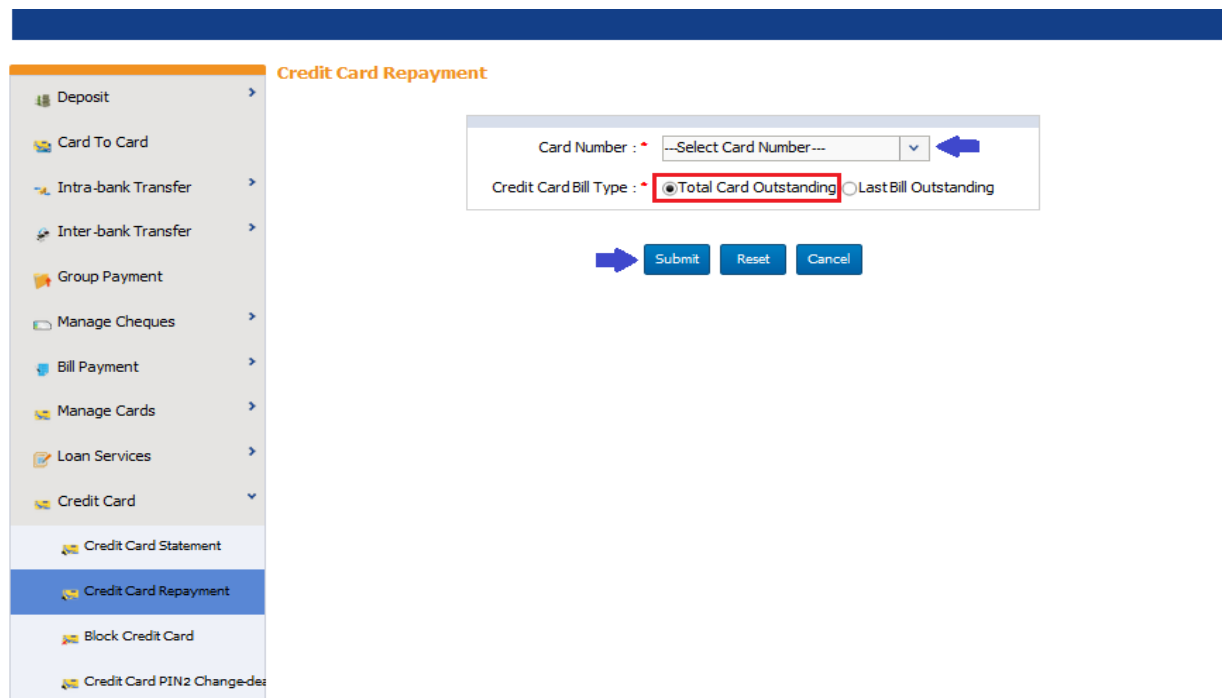
At the end of each period and from the date of issuance of the statement, there is a 7-day grace period for repayment of the debt. If you do not settle all your debts within the defined period mentioned in the statement, the remaining is converted to loan.

There are two possible types to repay your credit card bill including “Total Card Outstanding” and “Last Bill Outstanding”.

Total Card Outstanding

Includes all of your credit card debt including bill and loans.

- Firstly, you should select your credit card number.
- Then, you should select “Total Card Outstanding” option as value for “Credit Card Bill Type” field.
- By clicking “Submit” button, you are directed into a new page.



The screenshot shows a banking application interface. On the left is a vertical menu with various services, including 'Credit Card Repayment' which is highlighted in blue. To the right of the menu is a form titled 'Credit Card Repayment'. The form contains two main fields: 'Card Number' with a dropdown menu currently showing '--Select Card Number--', and 'Credit Card Bill Type' with two radio button options: 'Total Card Outstanding' (which is selected and highlighted with a red box) and 'Last Bill Outstanding'. Below these fields are three buttons: 'Submit', 'Reset', and 'Cancel'. Blue arrows point to the dropdown arrow and the 'Submit' button.

- Your credit card details are displayed for you.
- you should select an account of yours for your credit card repayment.
- By selecting your account number, its available balance is displayed for you.

- On “Transaction from Description”, you may insert notes to be displayed on your source account statement.
- On “Transaction from Description” you may add notes to be displayed on your credit card turnover.
- By clicking on “Submit”, you are directed to next page.

Credit Card Details

Loan Outstanding : 261,474,827	Penal Interest : 0	Last Statement Interest : 0
Current Statement Interest : 8,442	Last Statement Charges : 0	Current Statement Charges : 0
Last Statement Purchase : 0	Current Statement Purchase : 42,321,200	Total Outstanding : 303,804,469

Credit Card Repayment

Repayment Amount : * 303,804,469

Select Account : * 1001-10-880- Available Balance : 36,580,384 IRR

Transaction From Description : Transaction To Description :

Submit Back Cancel

- On this page, having made certain that the information is correct, enter your transaction password and by confirming your payment would be completed.

Confirm Credit Card Repayment

Last Statement Charges : 0	Current Statement Charges : 0	Loan Outstanding : 46,641,487
Last Statement Interest : 0	Current Statement Interest : 16,213	Penal Interest : 0
Last Statement Purchase : 0	Current Statement Purchase : 20,459,450	Total Outstanding : 67,117,150

Repayment Amount : * 12 IRR

Select Account : * 1001108808I

Transaction To Description : Transaction From Description :

Enter Transaction Password : * [Masked Password]

Confirm Back Cancel

- Then, a new page opens to show the successful repayment of your credit card debts.
- For future follow ups, a “Transaction Id” is displayed. It is indeed the banking operation receipt and you are advised to note it down and keep it.
- By choosing “Print” icon, you may print it out as well.

Deposit

Card To Card

Intra-bank Transfer

Inter-bank Transfer

Group Payment

Manage Cheques

Bill Payment

Manage Cards

Loan Services

Credit Card

Credit Card Statement

Credit Card Repayment

Block Credit Card

Credit Card PIN2 Change-deac

✔ Your Credit Card Repayment Request has been successfully Initiated

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Time of Receipt	2021-08-26 10:46	Transaction Date	2021-08-26
Transaction Type	Credit Card	Transaction Status	Success
Transaction Id	100104012021243314	Total Amount	IRR 12
Debit Account Number	1001-10-880	Account Holder Name	
Source description:			

Destination Account Information

Credit Account Card Number	Destination Description	Amount
58594767		IRR 12

Print

OK

Last Bill Outstanding

Only includes your last statement amount to repay.

- firstly, you should select your credit card number.
- Then, you should select “Last Bill Outstanding” option as value for “Credit Card Bill Type” field.
- By clicking “Submit” button, you are directed into a new page.

Credit Card Repayment

Card Number : * xxxxxxxxxxxxxx1580

Credit Card Bill Type : * Total Card Outstanding Last Bill Outstanding

Submit Reset Cancel

- Your credit card statement details are displayed for you.
- you should select an account of yours for your credit card repayment.
- By selecting your account number, its available balance is displayed for you.
- On “Transaction from Description”, you may insert notes to be displayed on your source account statement.
- On “Transaction from Description” you may add notes to be displayed on your credit card turnover.
- By clicking on “Submit”, you are directed to next page.

Credit Card Details

Loan Outstanding : 46,641,487	Penal Interest : 0	Last Statement Interest : 0
Current Statement Interest : 16,213	Last Statement Charges : 0	Current Statement Charges : 0
Last Statement Purchase : 0	Current Statement Purchase : 20,450,450	Total Outstanding : 67,117,150

Credit Card Repayment

Repayment Amount : * 67,117,150

Select Account : * 1001-10-880

Available Balance : 23,989,567 IRR

Transaction From Description : Please enter this value

Transaction To Description :

- On this page, having made certain that the information is correct, enter your transaction password and by confirming your payment would be completed.

Confirm Credit Card Repayment

Last Statement Charges : 0	Current Statement Charges : 0	Loan Outstanding : 46,641,487
Last Statement Interest : 0	Current Statement Interest : 16,213	Penal Interest : 0
Last Statement Purchase : 0	Current Statement Purchase : 20,459,450	Total Outstanding : 67,117,150

Repayment Amount : * 67,117,150

Select Account : * 1001108808

Transaction To Description :

Transaction From Description :

Enter Transaction Password : *

- Then, a new page opens to show the successful repayment of your credit card debts.
- For future follow ups, a “Transaction Id” is displayed. It is indeed the banking operation receipt and you are advised to note it down and keep it.
- By choosing “Print” icon, you may print it out as well.

Block Credit Card

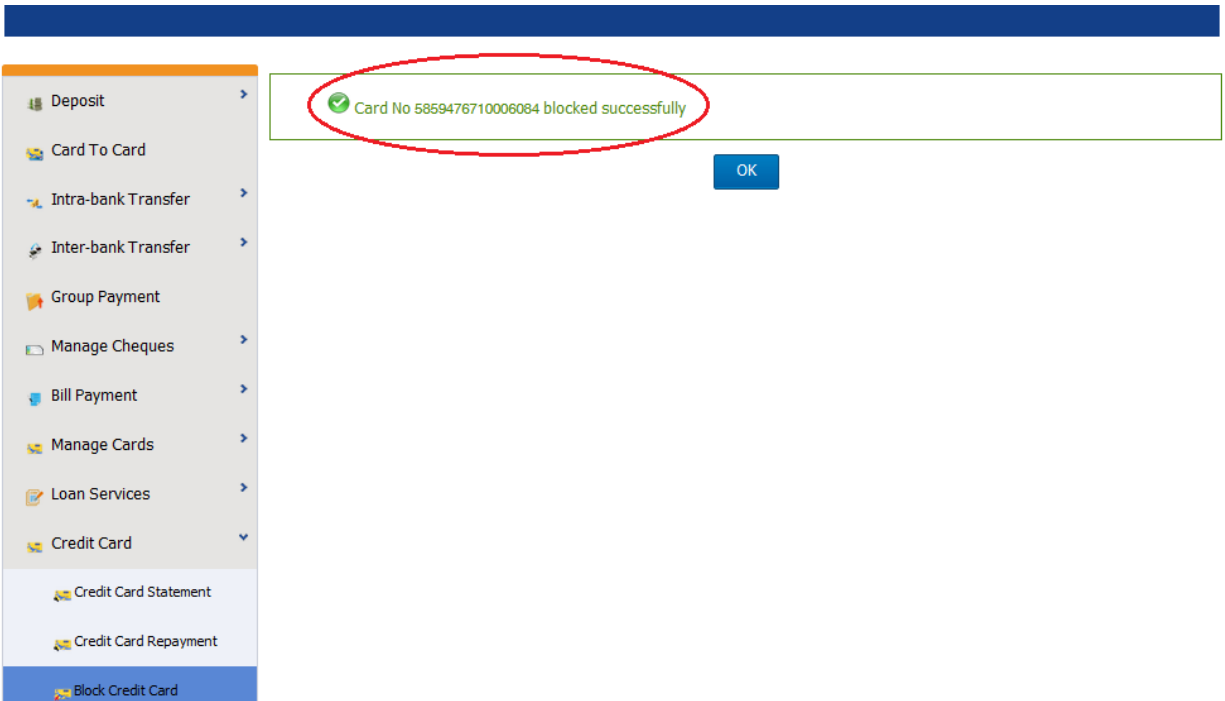
You may use this menu to freeze your credit card.

- On this page, select the number of your intended credit card from the existing list.
- Then, click on “Register”,

The screenshot shows a navigation menu on the left with the following items: Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Credit Card Statement, Credit Card Repayment, and Block Credit Card. The 'Credit Card' menu item is expanded, and the 'Block Credit Card' option is highlighted in blue. To the right, under the heading 'Credit Card', there is a form with a 'Card Number' field containing 'xxxxxxxxxxxx' and a dropdown arrow. Below the field are three buttons: 'Submit', 'Reset', and 'Cancel'. A blue arrow points to the 'Submit' button.

- On the next page, make certain the displayed card number is accurate and click “Confirm” to have your request for freezing the card registered.

The screenshot shows the same navigation menu as the previous page, with 'Block Credit Card' highlighted. To the right, under the heading 'Confirmation for block card number', there is a form with a 'Card Number' field containing 'xxxxxxxxxxxx' and a black redaction box. Below the field are three buttons: 'Confirm', 'Back', and 'Cancel'. A blue arrow points to the 'Confirm' button.



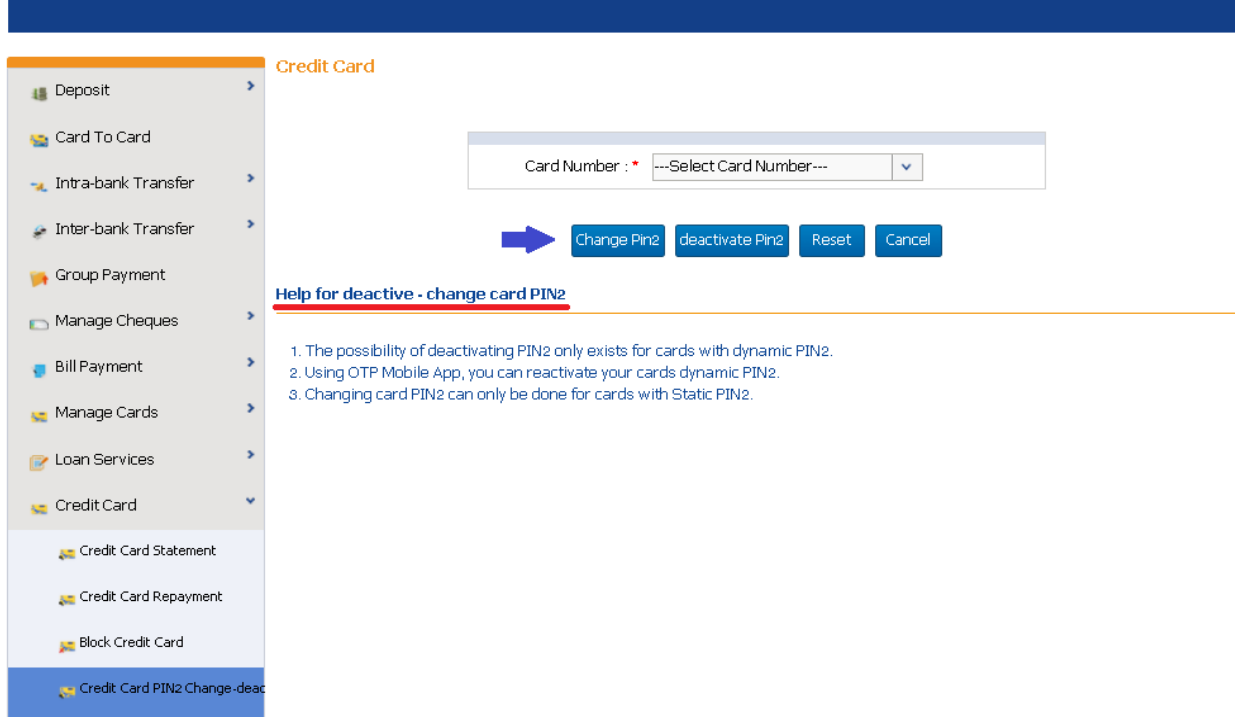
Credit Card PIN2 Change-Deactivate

Credit card's static password is used for shopping via Internet payment websites.

Second Password of Credit Cards is used for shopping through online portals and it can be obtained from ATMs of MEB.

In order to change the password through your Internet Banking account, you should use this menu.

- Firstly, you should select your card number.
- The mandatory information which must be filled in, is marked with '*'.
- Then, by clicking on "Change Pin2" button, you are moved into the next page.



- On the Card PIN2 Change-deactive page, you should enter your current password into “Old PIN2” and your new password on “New PIN2” field. You should re-enter the new password on “Confirm New PIN2” field.

- Deposit >
- Card To Card >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment >
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
 - Credit Card Statement
 - Credit Card Repayment
 - Block Credit Card
 - Credit Card PIN2 Change-deac

Card PIN2 Change-deactive

Card Number *

Old PIN2 *

New PIN2 *

Confirm New PIN2 *

➔
Submit
Reset
Back

- By clicking “Submit” button, your password is changed.

- Deposit >
- Card To Card >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Group Payment >
- Manage Cheques >
- Bill Payment >
- Manage Cards >
- Loan Services >
- Credit Card >
 - Credit Card Statement
 - Credit Card Repayment
 - Block Credit Card
 - Credit Card PIN2 Change-deac

Credit Card

Card Number : *

Change Pin2
deactivate Pin2
Reset
Cancel

Help for deactive - change card PIN2

1. The possibility of deactivating PIN2 only exists for cards with dynamic PIN2.
2. Using OTP Mobile App, you can reactivate your cards dynamic PIN2.
3. Changing card PIN2 can only be done for cards with Static PIN2.

- After selecting credit card number, by clicking “deactivate Pin2” button, your static PIN2, second password, will be deactivated.

Note: Deactivation of card’s second password is doable only for the cards with dynamic second passwords. To re-activate the second password, you should use MEB OTP, the mobile application for card’s one-time-password.

Reports

View Status Scheduled Fund Transfer

This menu provides a general report on transactions regarding type of transaction.

- The mandatory information which must be filled in, is marked with '*'.
- For “Transaction Type” you should select from the provided list that includes: Fund transfer Between My Accounts”, Fund Transfer to Other Account, PAYA, SATNA, Loan Repayment, Bill Payment, Card Payment. You may choose to view your transaction over a certain period of time.
- Once you select your intended transaction type, more filters are displayed to you. So that you may find your intended transaction easily. For example, if you select Bill Payment for transaction type, “Bill ID” and “Company Name” filters will be displayed.
- You are also required to select your source account number for “From Account” field.
- Using “From Date” and “To Date” filters, you may view transactions over a certain period.
- By clicking on “View” button, the report is displayed for you.

The screenshot displays the 'View status Schedule fund transfer' report interface. On the left is a sidebar menu with the following items: Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, and Report. The main content area is titled 'View status Schedule fund transfer' and contains a form with the following fields:

- Transaction Type : (dropdown menu)
- From Date : (calendar icon)
- From Account : (dropdown menu)
- To Date : (calendar icon)
- Destination Account/IBAN :
- Destination Account Name :

Below the form are three buttons: View, Reset, and Back.

- To view more details on each record of transaction you may click on “Desc.” value displayed on “Details” column.
- You can print each record of transaction separately.
- Downloading the displayed report in PDF, XLS and CSV is available as well.

The screenshot shows a web application interface for viewing transaction details. The sidebar menu on the left includes options like Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, View status Schedule fund transfer (highlighted), International Report, Login History, Credits Reports, Change Password, and My Profile.

The main content area is titled "View status Schedule fund transfer" and contains a search filter section with the following fields:

- Transaction Type: * Bill Payment
- From Date: [Calendar icon]
- From Account: * 1002-10-800
- To Date: [Calendar icon]
- Bill ID: [Text input]
- Company Name: All

Below the search filter are three buttons: View, Reset, and Back.

A red box highlights the text "Also Available in : PDF | XLS | CSV" above the table.

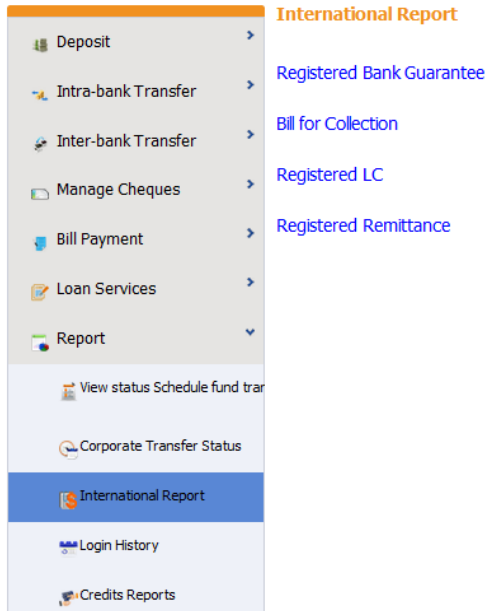
S.No.	From Account/Card	Entered Name	Amount	Transaction Type	Transaction Date	Details	Print
1	1002-10-800- [Redacted]	Gas	1,032,000	Bill Payment	2021/08/22-14:22:18	Desc.	Print
2	1002-10-800- [Redacted]	Water	708,000	Bill Payment	2021/08/14-12:05:49	Desc.	Print
3	1002-10-800- [Redacted]	Power	185,000	Bill Payment	2021/02/13-09:59:28	Desc.	Print
4	1002-10-800- [Redacted]	Gas	637,000	Bill Payment	2020/12/20-12:33:14	Desc.	Print
5	1002-10-800- [Redacted]	Gas	61,000	Bill Payment	2020/09/25-22:03:51	Desc.	Print

At the bottom of the table, there is a pagination bar showing "1 - 5 of 5 items" and a red box highlighting the page number "10" and other options "25 | 50 | 100".

Please note that you can have access to 365-day period reports, so if you just define the start date of the report, you will receive, by default, a 365-day report starting the defined date onward. In case no period is set, the report for the 365 days before the current date is displayed.

International Report

This menu displays general reports on Registered Bank Guarantees, Bill for Collection (Foreign Currency Collections), Registered LC (Letter of Credit) and Registered Remittance.



Registered Bank Guarantee

A bank guarantee is a kind of guarantee from a lending organization. The bank guarantee signifies that the lending institution ensures that the liabilities of a debtor are going to be met. In other words, if the debtor fails to perform the obligation, the bank will cover it.

Clicking on “Registered Bank Guarantee” menu, you will be directed to the page to produce the report and, having filled out the requested information, may view the intended report.

Registered Bank Guarantee

BG Type : All
 Currency Amount :
 CBI Ref No :
 BG Issue Date :

BG Desc. : All
 Currency Type : USD
 BG Status :
 BG Expiry Date :

View Reset Cancel Report Request

- By choosing “Print” icon, you may print out the report or select one of the CSV, XLS or PDF formats to receive the intended report.

Registered Bank Guarantee

BG Type : All
 Currency Amount :
 CBI Ref No :
 BG Issue Date :

BG Desc. : All
 Currency Type : USD
 BG Status :
 BG Expiry Date :

View Reset Cancel Report Request

Also Available in : PDF | XLS | CSV

S.No.	BG Serial No.	CBI Ref No	BG Desc.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	0910-BG-620	1006/9578	پیش پرداخت دلاری آزاد	503689.68	USD	Desc.	Print	<input type="checkbox"/>
2	0910-BG-620	1006/9478	پیش پرداخت دلاری آزاد	5263000	USD	Desc.	Print	<input type="checkbox"/>
3	0910-BG-630	1006/9478	استرداد کسور وجه الضمان دلاری آزاد	4802560	USD	Desc.	Print	<input type="checkbox"/>
4	0910-BG-610	1006/9478	حسن انجام تعهدات دلاری آزاد	3023895	USD	Desc.	Print	<input type="checkbox"/>
5	0910-BG-610	1006/9378	حسن انجام تعهدات دلاری آزاد	300000	USD	Desc.	Print	<input type="checkbox"/>

1 - 5 of 5 items 10 | 25 | 50 | 100

- If, for the type of the guarantee choose “All” without activating other filters, you will receive a full report of all guarantees in foreign currencies.

Registered Bank Guarantee

BG Type : * All

BG Desc. :

Currency Amount :

Currency Type :

CBI Ref No :

BG Status :

BG Issue Date :

BG Expiry Date :

[View](#) [Reset](#) [Cancel](#) [Report Request](#)

Also Available in : [PDF](#) | [XLS](#) | [CSV](#)

S.No.	BG Serial No.	CBI Ref No	BG Desc.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	0910-BG-310-	1001/977	حسن انجام تعهدات یوان چین آزاد	7585500	CNY	Desc.	Print	<input type="checkbox"/>
2	0910-BG-320-	1001/977	پیش پرداخت یوان چین آزاد	7585500	CNY	Desc.	Print	<input type="checkbox"/>
3	0910-BG-820-	1001/977	پیش پرداخت یورو آزاد	17317309	EUR	Desc.	Print	<input type="checkbox"/>
4	0910-BG-620-	1006/957	پیش پرداخت دلاری آزاد	503689.68	USD	Desc.	Print	<input type="checkbox"/>
5	0910-BG-620-	1006/947	پیش پرداخت دلاری آزاد	5263000	USD	Desc.	Print	<input type="checkbox"/>
6	0910-BG-610-	1006/947	حسن انجام تعهدات دلاری آزاد	3023895	USD	Desc.	Print	<input type="checkbox"/>
7	0910-BG-630-	1006/9478	استرداد کسور وجه الضمان دلاری آزاد	4802560	USD	Desc.	Print	<input type="checkbox"/>

- Selecting “Desc.”, in blue, displays further details of the report and you may review the report according to displayed details such as: beneficiary name, exchange rate and so on.

BG Issue Date :

BG Expiry Date :

[View](#) [Reset](#) [Cancel](#) [Report Request](#)

Desc.

BG Status : Cancel

Margin : 0

Margin Currency : CNY

Exchange Rate : 6,095

Local Currency Amount : 46,233,622,500

Margin With Local Currency : 0

BG Beneficiary Name :

BG Purpose : TERMINAL CIVIL WORK CONSTRUCTION

BG Issue Date : 2018/10/21

BG Expiry Date : 2019/10/21

S.No.	Type	Details	Report	Report
1	CNY	Desc.	Print	<input type="checkbox"/>
2	CNY	Desc.	Print	<input type="checkbox"/>
3	EUR	Desc.	Print	<input type="checkbox"/>
4	USD	Desc.	Print	<input type="checkbox"/>

Bill for Collection

In international trade, negotiation of documents is made using foreign currency collections. In this regard, the Middle East Bank offers the applicants with banking services such as collections order registration, advice and acceptance and making payments. The reports on such activities are available on MEB Internet Banking. By clicking on “Bill for Collection” menu, you are directed to the related page for producing report and by entering the requested information in the fields, you will view the concerned report.

Bill for Collection

From Account : 1001-11-040 Collection Description :

Currency Amount : Currency Type :

CBI Ref No : Registration No. :

Collection Issue Date : Serial No. :

- You may click “Print” to print out the intended report or receive the report in CSV, XLS or PDF formats.

Bill for Collection

From Account : 1001-11-040 Collection Description : All

Currency Amount : Currency Type : EUR

CBI Ref No : Registration No. :

Collection Issue Date : Serial No. :

Also Available in : PDF | XLS | CSV

S.No.	Col Serial No.	CBI Ref No	Registration No.	Collection Description	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	DOCS/	1001/998	28271	EUR WP Sight FREE	27000	EUR	Desc.	Print	<input type="checkbox"/>
2	DOCS/	1001/988	41822	EUR WP Sight FREE	219000	EUR	Desc.	Print	<input type="checkbox"/>
3	DOCS/	1001/988	37305	EUR WP Sight FREE	25000	EUR	Desc.	Print	<input type="checkbox"/>
4	DOCS/	1001/988	32729	EUR WP Sight FREE	57600	EUR	Desc.	Print	<input type="checkbox"/>
5	DOCS/	1001/978	28270	EUR WP Sight FREE	550	EUR	Desc.	Print	<input type="checkbox"/>
6	DOCS/	1001/978	15320	EUR WP Sight FREE	44696	EUR	Desc.	Print	<input type="checkbox"/>

1 - 6 of 6 items 10 | 25 | 50 | 100

- If you merely enter the account number without activating any filter, a full report of all collections is displayed.

Bill for Collection

From Account : 1001-11-040- Collection Description :
 Currency Amount : Currency Type :
 CBI Ref No : Registration No. :
 Collection Issue Date : Serial No. :

[View](#) [Reset](#) [Cancel](#) [Report Request](#)

Also Available in : [PDF](#) | [XLS](#) | [CSV](#)

S.No.	Col Serial No.	CBI Ref No	Registration No.	Collection Description	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	DOCS.	1001/998	28271271	EUR WP Sight FREE	27000	EUR	Desc.	Print	<input type="checkbox"/>
2	DOCS/	1001/988	36474197	MEU WP Sight	268	MEU	Desc.	Print	<input type="checkbox"/>
3	DOCS/	1001/988	41822486	EUR WP Sight FREE	219000	EUR	Desc.	Print	<input type="checkbox"/>
4	DOCS/	1001/988	36552053	MEU WP Sight	131400	MEU	Desc.	Print	<input type="checkbox"/>
5	DOCS/	1001/988	36552053	MEU WP Sight	14600	MEU	Desc.	Print	<input type="checkbox"/>
6	DOCS/	1001/988	39239044	MEU WP Sight	6497.13	MEU	Desc.	Print	<input type="checkbox"/>
7	DOCS/	1001/988	98598287	MEU WP Sight	38070	MEU	Desc.	Print	<input type="checkbox"/>
8	DOCS/	1001/988	36295803	MEU WP Sight	11000	MEU	Desc.	Print	<input type="checkbox"/>

- Selecting “Desc.”, in blue, displays further details of the concerned report and you may view the intended report using displayed information such as collection beneficiary, exchange rate and so on.

Desc.

Collection Status : ENTRY
Collection Amount in IRR : 7,868,394,000
Exchange Rate : 291,422
Collection Beneficiary : _____
Collection Payment with other Currency : No
Tax Amount : 27000
Document Amount : 27000
Paid Amount : 27000
Collection Issue Date : 2021/02/28

S.No.	Col Serial No.	CBI Ref No	Registration No.	Collection Description	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	D				7000		Desc.	Print	<input type="checkbox"/>
2	D				9000	EUR	Desc.	Print	<input type="checkbox"/>
3	D				8000	EUR	Desc.	Print	<input type="checkbox"/>

Registered LC

Letter of Credit is an international payment mechanism for transfer funds between the buyer and seller where the bank undertakes to pay the debt of buyer to the seller. The payment is made when the buyer takes the delivery of the purchased goods and the bank shall be committed to follow up on the negotiations until settled. The reports on the negotiations are accessible on MEB Internet Banking. By clicking on “Registered LC” menu, you are directed to the related page for producing report and by entering the requested information in the fields, you will view the concerned report.

The screenshot displays the 'Registered LC' report generation page. On the left is a navigation menu with the following items: Deposit, Intra-bank Transfer, Inter-bank Transfer, Manage Cheques, Bill Payment, Loan Services, Report, View status Schedule fund tran, Corporate Transfer Status, International Report (highlighted in blue), Login History, and Credits Reports. The main content area is titled 'Registered LC' and contains a search form with the following fields: LC Type (dropdown menu set to 'All'), LC Status (dropdown menu set to 'All'), Currency Amount (text input), Currency Type (dropdown menu set to 'INR'), CBI Ref No. (text input), Registration No. (text input), LC Issue Date (calendar icon), and LC Expiry Date (calendar icon). Below the form are four buttons: 'View' (with a blue arrow pointing right), 'Reset', 'Cancel', and 'Report Request'.

- Click "Print" to print out the intended report or receive the report in CSV, XLS or PDF formats.

Registered LC

LC Type : All LC Status : Amendment

Currency Amount : Currency Type : INR

CBI Ref No : Registration No. :

LC Issue Date : LC Expiry Date :

[View](#) [Reset](#) [Cancel](#) [Report Request](#)

Also Available in : [PDF](#) | [XLS](#) | [CSV](#)

S.No.	LC Serial No.	CBI Ref No	Registration No.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	0910-LC-UIN-	1001/968	70081363	1572500	INR	Desc.	Print	<input type="checkbox"/>
2	0910-LC-UIN-	1001/968	13862523	6300000	INR	Desc.	Print	<input type="checkbox"/>

1 - 2 of 2 items 10 | 25 | 50 | 100

- If, for the type of LC, choose "All" without activating other filters, you will receive a full report of all letters of credit.

Registered LC

LC Type : All LC Status :

Currency Amount : Currency Type :

CBI Ref No : Registration No. :

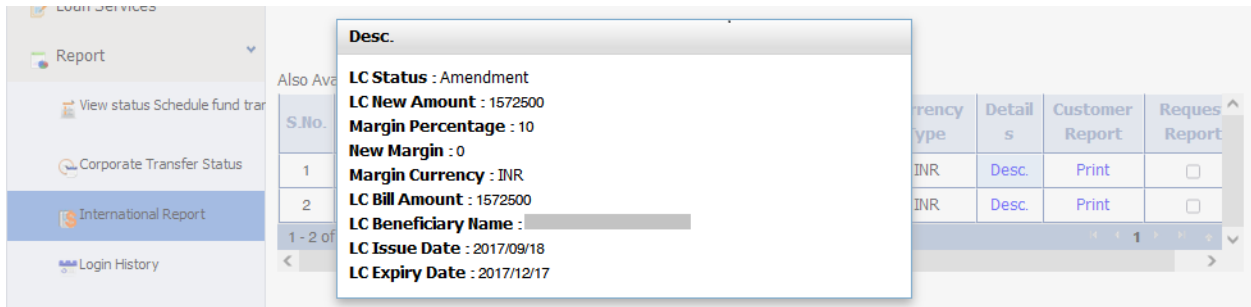
LC Issue Date : LC Expiry Date :

[View](#) [Reset](#) [Cancel](#) [Report Request](#)

Also Available in : [PDF](#) | [XLS](#) | [CSV](#)

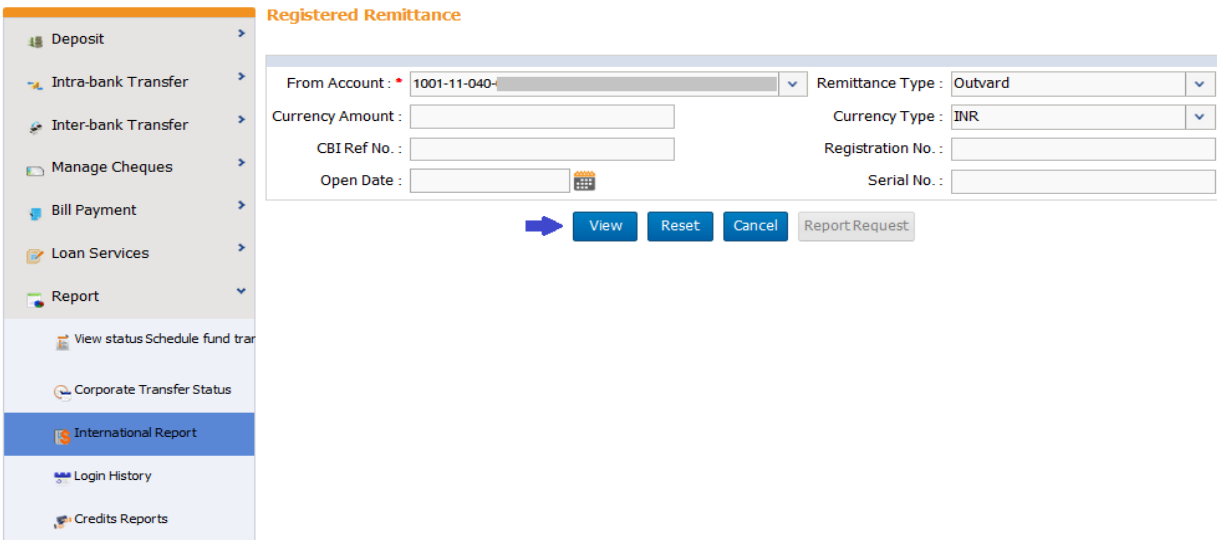
S.No.	LC Serial No.	CBI Ref No	Registration No.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	0910-LC-LCI-	1001/978	13753865	2380000	INR	Desc.	Print	<input type="checkbox"/>
2	0910-LC-UIN-	1001/978	96817003	4760000	INR	Desc.	Print	<input type="checkbox"/>
3	0910-LC-LCI-	1001/978	14237873	1275000	INR	Desc.	Print	<input type="checkbox"/>
4	0910-LC-LCI-	1001/978	14961976	2061250	INR	Desc.	Print	<input type="checkbox"/>
5	0910-LC-LCI-	1001/978	99437797	2311000	INR	Desc.	Print	<input type="checkbox"/>
6	0910-LC-UIN-	1001/978	99437458	5688000	INR	Desc.	Print	<input type="checkbox"/>
7	0910-LC-LCI-	1001/978	11982314	6225000	INR	Desc.	Print	<input type="checkbox"/>
8	0910-LC-LCI-	1001/978	12223929	4058000	INR	Desc.	Print	<input type="checkbox"/>
9	0910-LC-LCI-	1001/978	99314167	1976250	INR	Desc.	Print	<input type="checkbox"/>
10	0910-LC-LCI-	1001/978	95914763	567525	INR	Desc.	Print	<input type="checkbox"/>

- Selecting “Desc.”, in blue, displays further details of the report and you may view the report according to displayed details such as: LC Beneficiary Name”, Margin Currency and so on.



Registered Remittance

Remittance is type of payment order through which a bank or financial institution, according to customer or account holder’s request, issues a remittance via its corresponding banks abroad, and requests the corresponding bank to pay the amount of remittance to the intended person abroad. Reports on such transactions are available on MEB Internet Banking and by clicking on “Remittance” menu you will be directed to the page to produce the report and then by providing the requested information shall view the intended report.



- Click "Print" to print out the intended report or receive the report in CSV, XLS or PDF formats, as you choose.

Registered Remittance

From Account : 1001-11-040 Remittance Type : Outward
 Currency Amount : Currency Type : INR
 CBI Ref No. : Registration No. :
 Open Date : Serial No. :

View Reset Cancel Report Request

Also Available in : PDF | XLS | CSV

S.No.	Serial No.	CBI Ref No.	Registration No.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	FTINR1785	1001/978	29914539	12106250	INR	Desc.	Print	<input type="checkbox"/>
2	FTINR1786	1001/978	29914652	6058572	INR	Desc.	Print	<input type="checkbox"/>

1 - 2 of 2 items | 10 | 25 | 50 | 100

- If you just enter the account number without activating other filters, you will receive a full report of all remittances.

Registered Remittance

From Account : 1001-11-040 Remittance Type :
 Currency Amount : Currency Type :
 CBI Ref No. : Registration No. :
 Open Date : Serial No. :

View Reset Cancel Report Request

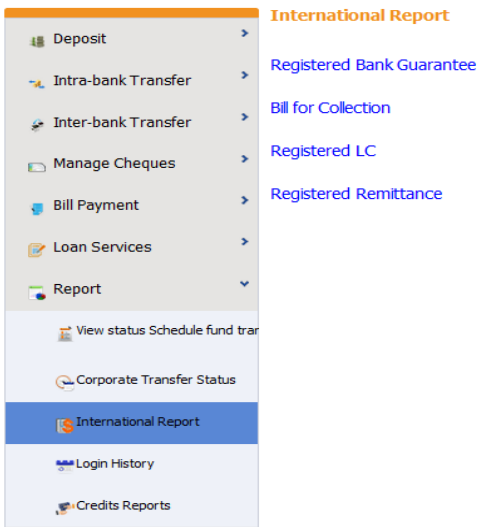
Also Available in : PDF | XLS | CSV

S.No.	Serial No.	CBI Ref No.	Registration No.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	FTMEU2	1001/002	73989	105882.84	MEU	Desc.	Print	<input type="checkbox"/>
2	FTMEU2	1001/002	64384	289845	MEU	Desc.	Print	<input type="checkbox"/>
3	FTMEU2	1001/002	64385	108370	MEU	Desc.	Print	<input type="checkbox"/>
4	FTMEU2	1001/002	64384	181050	MEU	Desc.	Print	<input type="checkbox"/>
5	FTMEU2	1001/002	62134	120470	MEU	Desc.	Print	<input type="checkbox"/>
6	21	1001/9882		4166955000	IRR	Desc.	Print	<input type="checkbox"/>

- Selecting “Desc.”, in blue, displays further details of the desired report and you may view the report according to displayed details such as: exchange rate and so on.

S.No.	Serial No.	Desc.	Currency type	Details	Customer Report	Request Report
1	FTMEU2454/0	Open Date : 2021/03/27 IRR Amount : 5,261,106,554 Exchange Rate : 49,688	MEU	Desc.	Print	<input type="checkbox"/>

To apply for a letter on any of the international reports, go to “Reports” menu and select “International reports” and then choose the type of report (Registered Bank Guarantee, Bill for Collection, Registered LC and Registered Remittance) from the list.



On this page, having produced the report and selecting intended orders, click on “Request Report” button:

Registered Remittance

From Account : 1001-11-040 Remittance Type : Outward
 Currency Amount : Currency Type : INR
 CBI Ref No. : Registration No. :
 Open Date : Serial No. :

View Reset Cancel Report Request

Also Available in : PDF | XLS | CSV

S.No.	Serial No.	CBI Ref No.	Registration No.	Currency Amount	Currency Type	Details	Customer Report	Request Report
1	FTINR2	1001/998	6685	35651800	INR	Desc.	Print	<input checked="" type="checkbox"/>
2	FTINR2	1001/998		3250000	INR	Desc.	Print	<input checked="" type="checkbox"/>
3	FTINR2	1001/998	6192	31626700	INR	Desc.	Print	<input checked="" type="checkbox"/>
4	FTINR2	1001/998	6312	22994000	INR	Desc.	Print	<input type="checkbox"/>
5	FTINR2	1001/998	6213	13530000	INR	Desc.	Print	<input type="checkbox"/>
6	FTINR2	1001/998	6065	2625000	INR	Desc.	Print	<input type="checkbox"/>
7	FTINR2	1001/998	6743	13058500	INR	Desc.	Print	<input type="checkbox"/>
8	FTINR2	1001/998	6843	3447500	INR	Desc.	Print	<input type="checkbox"/>
9	FTINR2	1001/998	6504	20090000	INR	Desc.	Print	<input type="checkbox"/>
10	FTINR2	1001/998	6312	34400000	INR	Desc.	Print	<input type="checkbox"/>

On the next page, specify the details of the recipient of the letter, confirmed account number for debiting the charges, branch and date of visiting the branch. (Please note that the registered request shall be valid from two days before till two days after the specified date).

Selected Registered Remittance Report

S.No.	Serial No.	CBI Ref No.	Registration No.	Currency Amount	Currency Type
1	FTINR2	1001/998		3250000	INR
2	FTINR2	1001/998	6685	35651800	INR
3	FTINR2	1001/998	61922	31626700	INR

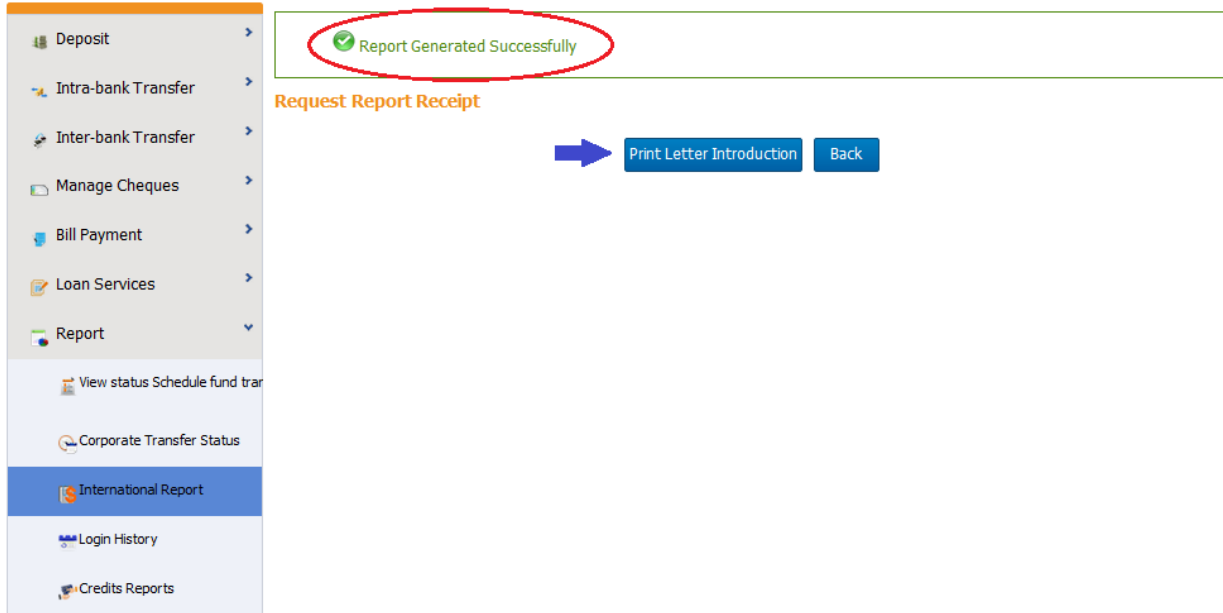
1 - 3 of 3 items 10 | 25 | 50 | 100 | All

Details of Receiver

Select Account : 1001-10-810 Available Balance : 32,134,931 IRR
 Receiver Name : xxxxxx National Code : 00178
 Received Report Date : 2021-09-23 Branch Name : Nobakht - 1002
 Charges Amount : 300,000

Submit Reset Back

Selecting “Submit” button sends your request to the specified branch and the person nominated in the letter, with their valid ID and a draft copy of the receipt of request letter, may visit the branch within the specified period.



Below you can view a sample draft of the letter. Please note that all signatories of the intended account must sign the receipt of the request letter.

Dear Middle East bank Manager, Nobakht

Please hand over the requested report with the following details, prepared on 2021-09-23 (after sealing in the bank and deducting 300000 from account number 100110810) to

Mr/Mrs identified by national code 001 .

S.No.	Serial No.	CBI Ref No	Registration No.	Currency Amount	Currency Type
1	FTIN [REDACTED]	1001/99 [REDACTED]		3250000	INR
2	FTIN [REDACTED]	1001/99 [REDACTED]	66859051	35651800	INR
3	FTIN [REDACTED]	1001/99 [REDACTED]	61922156	31626700	INR

Login History

The details of your last five logins to your Internet Banking account are displayed on this menu. This facility is merely for security purposes.




Login History

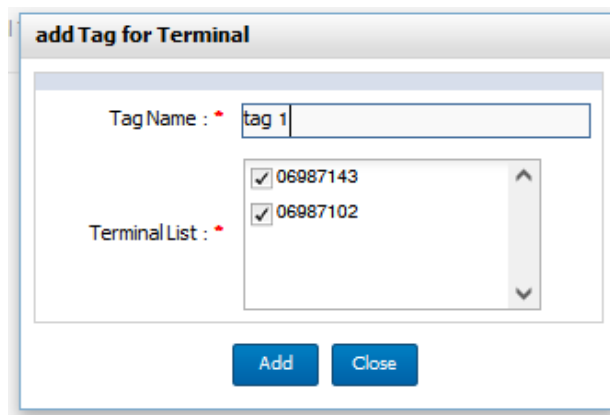
Browser	IP	City	Country	Login Date	Logout Date	Status
Chrome-92.0.45	172.21.	-	-	2021/08/29 09:51:48	Session Expired	Success
Chrome-92.0.45	172.21.	-	-	2021/08/29 09:32:19	Session Expired	Success
Chrome-92.0.45	172.21.	-	-	2021/08/29 09:10:01	Session Expired	Success
Chrome-92.0.45	172.21.	-	-	2021/08/29 09:08:16	Session Expired	Success
Chrome-92.0.45	172.21.	-	-	2021/08/26 10:47:22	Session Expired	Success

[Cancel](#)


List of Terminal Transaction

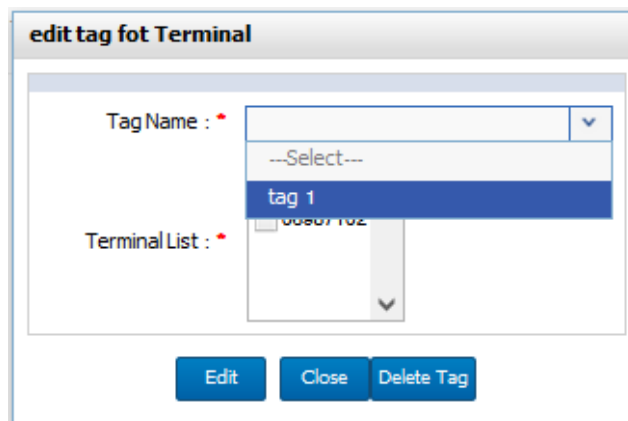
The users who have got their POS device from Middle East Bank may view the details of their POS transactions on their Internet Banking “Reports” menu. For this purpose, the Internet Banking user should visit a branch of Middle East Bank and apply to have this menu on his Internet Banking account.

- On this page, entering Terminal number, Reference number, Terminal Type and other displayed filters and clicking “Submit” button, the report is displayed.
- If you would like to categorize the existing terminals according to your desired groups and hereafter receive the reports of certain groups of terminals, you should use the   icons to define, edit and delete the groups of terminals.
- To define a group of terminals, first click on  icon. A window opens and you should insert your desired Tag Name. Then pick your intended terminals from the list of terminals to be included in this group. By confirming the settings, the group terminals are created.



The screenshot shows a dialog box titled "add Tag for Terminal". It has two main input areas: "TagName" with a text box containing "tag 1" and "TerminalList" with a list box containing two items: "06987143" and "06987102", both with checked checkboxes. At the bottom, there are two buttons: "Add" and "Close".

- In order to edit or delete a certain group of terminals, you should first click on  icon to open a window where you can select your intended terminals from the existing list of terminals. After that, make your desired modifications and click on “Edit” button, or if you wish to delete the selected group, click on “Delete Tag”.



The screenshot shows a dialog box titled "edit tag fot Terminal". It has two main input areas: "TagName" with a dropdown menu showing "tag 1" selected and "TerminalList" with a list box containing one item: "06987102" with a checked checkbox. At the bottom, there are three buttons: "Edit", "Close", and "Delete Tag".

- If you need the report on a certain terminal, enter the terminal number and set the transaction date using the calendar on the page, to view all the information about the intended terminal within the requested period. To follow up each transaction, specify the date and exact time period to search the related record.

Note: It would be possible to have reports of all POS transactions of the company without any filtering.

Terminal Transaction Details

Terminal : Reference :

From Date : Hour :

To Date : Hour :

From Receive Date : Deposit cycle :

To Receive Date : Sort By :

Terminal Type : terminals groupy :

At most 2000 Record you can see in downloaded file

Downloaded File Control

Start Row : From 1 up to 2000 From total 3532 Record

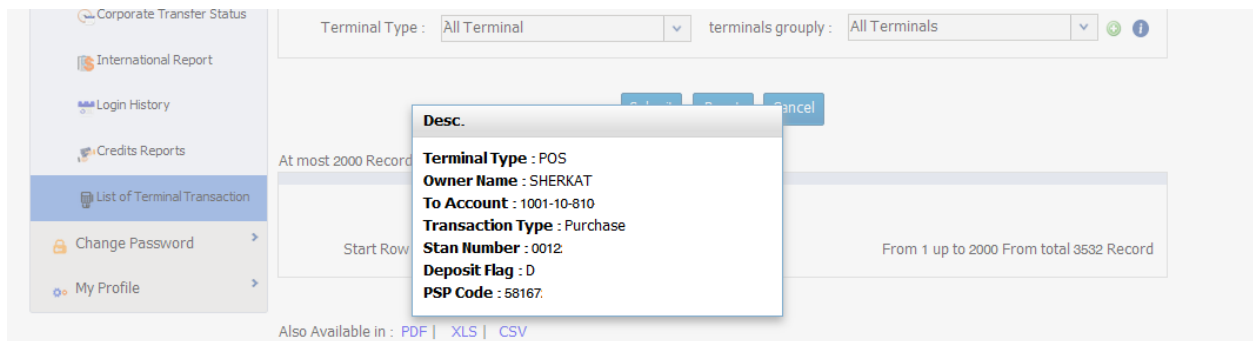
Also Available in : [PDF](#) | [XLS](#) | [CSV](#)

No.	Terminal	Transaction Date	Amount	Credit Date	Reference	Depo sit cycle	Detail s
1	06987143	2021/09/19 17:12:36	19,283,190	2021/09/19	871432611978	1	Desc.
2	06987143	2021/09/19 16:54:15	30,930,930	2021/09/19	871432611977	1	Desc.
3	06987143	2021/09/19 15:47:59	4,905,000	2021/09/19	871432611976	1	Desc.
4	06987102	2021/09/19 15:31:12	63,431,460	2021/09/19	871022611920	1	Desc.
5	06987143	2021/09/19 15:16:00	47,958,910	2021/09/19	871432611975	1	Desc.
6	06987143	2021/09/19 14:54:19	3,480,000	2021/09/19	871432611974	1	Desc.
7	06987102	2021/09/19 13:27:45	2,000,000	2021/09/19	871022611919	1	Desc.
8	06987143	2021/09/19 13:19:50	56,575,360	2021/09/19	871432611972	1	Desc.
9	06987143	2021/09/19 13:11:31	39,699,980	2021/09/19	871432611971	1	Desc.

- In the last row of the table, you can set how many of the intended POS transactions should be displayed.

- You can receive the information provided on this page in CSV, Excel or PDF formats. For this purpose, just enter the number of the row of the transaction in the related field and select your desired format to view up to 2000 records of your intended file.
- On the “Deposit Cycle” of the table, the Paya (ACH) cycle of amounts of purchases through POS device is displayed.

Note: The amounts of sales, through POS device, are transferred to your account in line with the Paya cycles. This option facilitates examination of transactions within the specified time periods.

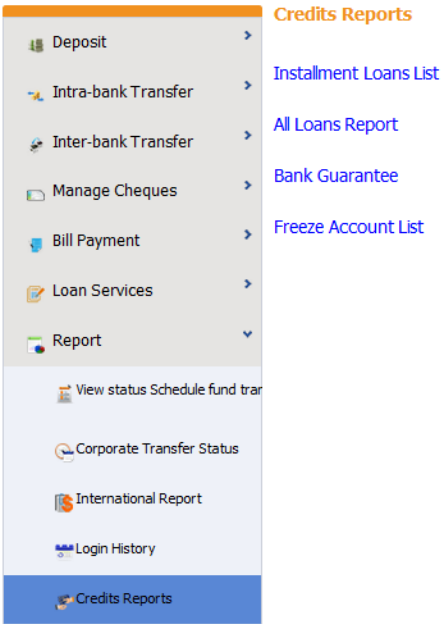


- Selecting “Description” icon displays the complete details of the transaction. The user is able to view the intended transaction using information such as “Reference Number”.

It is worth mentioning that the report may show some paid amounts as zero which reflects the operation for viewing the balance of account or paying bills by the POS device.

Credit Reports

To view prepare such reports, you should go to “Reports” menu and select “Credits Reports” menu and then select your required report (Installment Loans List, All Loans Report, Bank Guarantee and Freeze Account List).



Installment Loans List

This page provides you with the option to view details of various instalment loans and print them out. You may select “Print” button and by using desired filters for each of the intended instalment facilities, view the statements on payment and repayment, displayed in the preview of the report.

- You may select CSV or XLS formats to receive the desired report in the selected format.

Also Available in : XLS | CSV

S.No.	Loan No.	Loan Amount	Disbursement Date	Installment Amount	Number of Installments	Next Installment Date	Details	Print Report	Loan pay Report Request	Loan repay Report Request
1	1001-50-632-	200,000,000,000	2020/10/26	106,799,511,002	2	2021/04/25	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
2	1001-50-632-	300,000,000,000	2020/11/07	160,199,266,504	2	2021/05/07	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
3	1001-50-634-	70,000,000,000			0	--	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
4	1001-50-634-	70,000,000,000	2019/01/05	37,379,828,851	2	--	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>

- Clicking on “Desc.”, in blue, you may see more details.

Also Available in : XLS | CSV

S.No.	Loan No.
1	1001-50-632-

Desc.

Loan Type : Morabehe 632
Debt Status : STANDARD
Last Installment Date : 2021/04/25
Last Paid Installment Date : 2021/01/24
Pending Installments : 0
Paid Installments : 1
Unpaid Installments : 1
How to Pay Installments : Quarterly
Loan Rate : 18
Loan Status : Active
All Overdue Payments : --
Total Waiting Installments : 106,799,511,003
Total Remaining Principal : 102,200,488,998

- A sample of installment facility report, in Excel format, is shown here.



2021-09-21 12:04



Installment Loan Report

Loan Type All Debt Status All
 From Amount To Amount
 From Open Date To Open Date
 Loan Rate Loan Status All

S.No.	Customer No	Loan No.	Loan Type	Debt Status	Last Paid Installment Date	Loan Installment Count	Paid Installments	Unpaid Installments	How to Pay Installment	Loan Amount	Installment Amount	Interest Rate	Loan Status	Total Waiting Installment	Unpay Amount
1	000		Morabeh e 632	STANDARD	2021/01/24	2	1	1	Quarterly	200,000,000,000	106,799,511,002	18	Active	102,200,488,998	106,799,511,003
2	000		Morabeh e 632	STANDARD	2021/02/05	2	1	1	Quarterly	300,000,000,000	160,199,266,504	18	Active	153,300,733,496	160,199,266,503
3	000		Morabeh e 634	STANDARD	--	0	0	0	Quarterly	70,000,000,000	--	18	Closed	0	--
4	000		Morabeh e 634	STANDARD	2019/07/06	2	2	0	Quarterly	70,000,000,000	37,379,828,851	18	Closed	0	--
5	000		Morabeh e 634	STANDARD	2019/07/07	2	2	0	Quarterly	45,000,000,000	24,029,889,976	18	Closed	0	--
	000		Morabeh e 634	STANDARD					Quarterly	100,000,000,000	53,399,000,000				

All Loans Report

This page provides you with the details of non-installment facilities such as: debt purchase, partnership and guarantees converted to loan.

To have a view of payment and repayment statements for each of facility reports, using the desired filters, click on “Print” Icon. You may select CSV or XLS formats to receive the desired report in the selected format.

All Loans Report

Debt Status: All Loan Status: All

From Amount: To Amount: From Open Date: To Open Date: From End Date: To End Date:

[View](#) [Reset](#) [Cancel](#) [Report Request](#)

Also Available in : [XLS](#) | [CSV](#)

S.No.	Loan No.	Loan Amount	Disbursement Date	Expiry Date	Debt Status	Details	Print Report	Loan pay Report Request	Loan repay Report Request
1	1001-50-202-	100,000,000,000	2018/12/26	2019/04/13	STANDARD	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
2	1001-50-202-	150,000,000,000	2018/12/08	2019/03/09	STANDARD	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
3	1001-50-202-	100,000,000,000	2018/11/26	2019/02/24	STANDARD	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
4	1001-50-202-	100,000,000,000	2018/11/03	2019/02/12	STANDARD	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>
5	1001-50-202-	50,000,000,000	2018/10/20	2019/01/19	STANDARD	Desc.	Print	<input type="checkbox"/>	<input type="checkbox"/>

- Clicking on “Desc.”, in blue, you may see more details.

Desc.

Loan Type : MUSH - INDUSTRY
 Close Date : 2019/02/06
 Period in Day : 108
 Contract Amount : 125,000,000,000
 Loan Rate : 18
 Principal Balance : 0
 Interest Balance : 0
 Penalty Balance : 0
 Total Debit : 0
 Total Paid : 102,071,232,856
 Principal Amount : 100,000,000,000
 Interest Amount : 2,071,232,856
 Penalty Amount : 0
 Loan Status : Closed

Bank Guarantee

If you have bank guarantee in Rials, you may view and print out the report, using the required filters, on issuance, change and modification of each of your bank guarantees here.

- Deposit >
- Intra-bank Transfer >
- Inter-bank Transfer >
- Manage Cheques >
- Bill Payment >
- Loan Services >
- Report >
- View status Schedule fund trans
- Corporate Transfer Status
- Login History
- International Report
- Credits Reports
- Change Password >
- My Profile >

Bank Guarantee

BG Type : BG Status :

From Amount : To Amount :

From Open Date : To Open Date :

From End Date : To End Date :

Also Available in : XLS | CSV

S.No.	BG No.	Sepam Code	BG Type	First BG Amount	Issue Date	End Date	Detail s	Print Report	Request Report
1	1001-BG-500-	10018!		24,009,178,000	2021/01/02	2021/04/02	Desc.	Print	<input type="checkbox"/>
2	1001-BG-500-	10018!		12,500,000,000	2020/11/04	2021/02/05	Desc.	Print	<input type="checkbox"/>
3	1001-BG-500-	10018!		80,000,000	2020/10/24	2021/01/24	Desc.	Print	<input type="checkbox"/>

- You may select CSV or XLS formats to receive the desired report in the selected format.
- You may also view more details of the selected guarantee by clicking on “Desc.” value, in blue.

- Inter-bank Transfer
- Manage Cheques >
- Bill Payment >
- Loan Services >
- Report >
- View status Schedule fund trans
- Corporate Transfer Status
- Login History
- International Report

From

From

Also Ava

S.No.	End Date	Detail s	Print Report	Request Report
1		Desc.	Print	<input type="checkbox"/>

Desc.

Beneficiary Name :

BG Amount(with Changes) : 24,009,178,000

Cash Deposit Amount : 0

Issue Charges : 89,617,472

Total Charges : 89,617,472

Expire Date : 2021/01/12

Paid Amount : 24,009,178,000

Payment Date : --

Close Date : 2021/04/28

BG Period : 90 Days

BG Status : CANCEL

Loan No. :-

Loan Amount : 0

BG Requested by :

Beneficiary IBAN No : IR66010000410

Freeze Account List

This page provides you with the option to receive the list of freeze accounts, according to the account number, freeze amounts and account freeze date.

- You may select CSV or XLS formats to receive the desired report in the selected format.

Freeze Account List

Freeze Account : All

From Freeze Amount :

Form Freeze Date :

[View](#) [Reset](#) [Cancel](#)

Also Available in : [XLS](#) | [CSV](#)

S.No.	Freeze Date	Commitment Account	Freeze Account	Freeze Amount	Released Amount	Remaining Freeze Amount	Details
1	2020/02/19	1001-BG-520-	1006-10-810-	87,381,052,600	0	87,381,052,600	Desc.
2	2020/01/28	1001-BG-520-	1006-10-810-	25,827,034,291	0	25,827,034,291	Desc.
3	2019/07/16	1001-BG-510-	1006-10-810-	7,500,000	0	7,500,000	Desc.
4	2018/05/30	0910-BG-801-	1006-10-810-	43,045,000,000	0	43,045,000,000	Desc.
5	2018/04/29	1001-BG-510-	1006-10-810-	7,500,000	0	7,500,000	Desc.
6	2018/03/03	1001-BG-520-	1006-10-810-	1,924,724,232	1,924,724,232	0	Desc.
7	2018/03/03	1001-BG-520-	1006-10-810-	1,924,724,232	1,924,724,232	0	Desc.
8	2018/02/21	1001-BG-520-	1006-10-810-	344,456,553	344,456,553	0	Desc.
9	2017/08/30	1001-BG-520-	1006-10-810-	1,294,100,000	1,294,100,000	0	Desc.

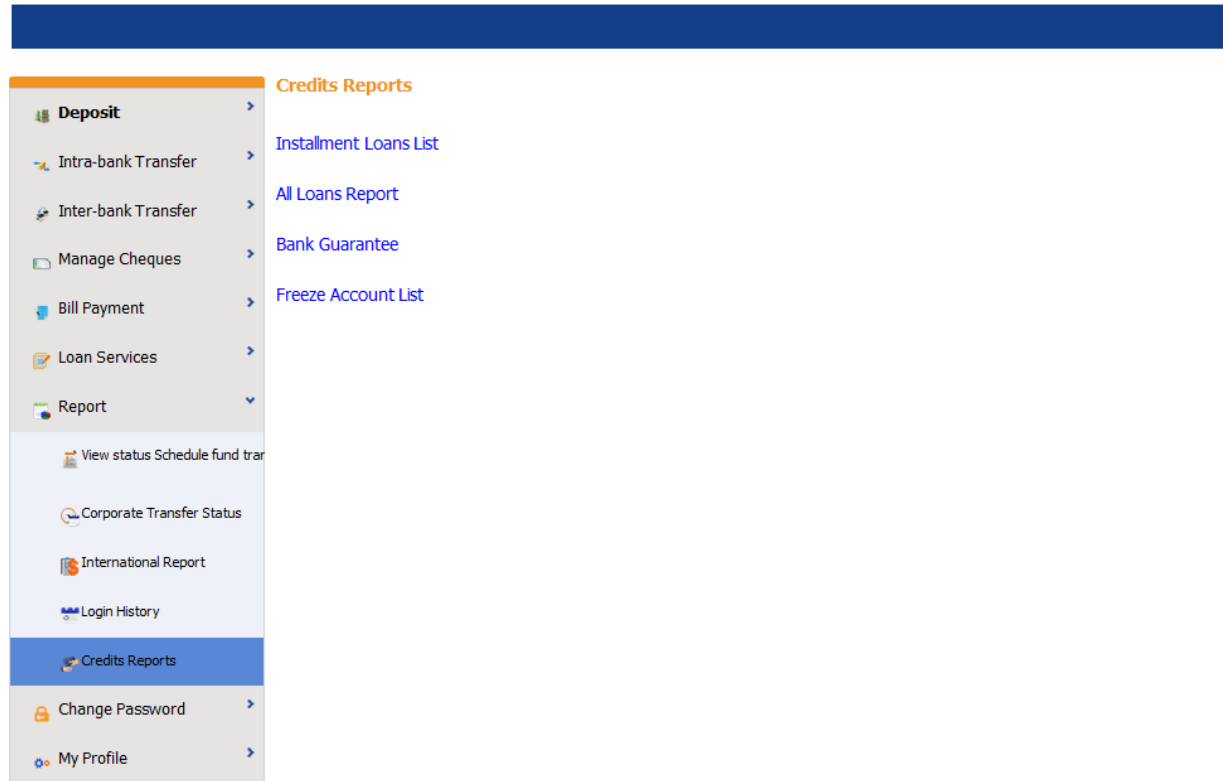
- By clicking on “Desc.”, in blue, you may view more details.

Desc.

BG Serial No. : 1001-BG-520-

Order No. : 196851

To apply for a letter about credit reports, firstly you should select “Reports” menu, “Credit reports” and then select the type of report (Installment Loans List, All Loans Report and Bank Guarantee) from the list.



On this page, having selected report request for any of the intended facilities, click on “Report Request”:

Installment Loans List

Loan Type : All Debt Status : All
 From Amount : To Amount :
 From Open Date : To Open Date :
 Loan Status : All Loan Rate :

View Reset Cancel **Report Request** ← 2

Also Available in : XLS | CSV

S.No.	Loan No.	Loan Amount	Disbursement Date	Installment Amount	Number of Installments	Next Installment Date	Details	Print Report	Loan pay Report Request	Loan repay Report Request
1	1001-50-632-	200,000,000,000	2020/10/26	106,799,511,002	2	2021/04/25	Desc.	Print	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	1001-50-632-	300,000,000,000	2020/11/07	160,199,266,504	2	2021/05/07	Desc.	Print	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	1001-50-634-	70,000,000,000			0	--	Desc.	Print	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

↓ 1

On the next page, define the details of the recipient of letter, confirmed account number for debiting the charges and the branch and the date of visiting the branch. (Please note that the registered request shall be valid from two days earlier till two days after the specified date).

Selected Installment Loan Report

S.No.	Loan No.	Loan Amount	Disbursement Date	Installment Amount
1	1001-50-632-	200,000,000,000	2020/10/26	106,799,511,002
2	1001-50-632-	300,000,000,000	2020/11/07	160,199,266,504
3	1001-50-634-	70,000,000,000		

1 - 3 of 3 items 10 | 25 | 50 | 100 | All

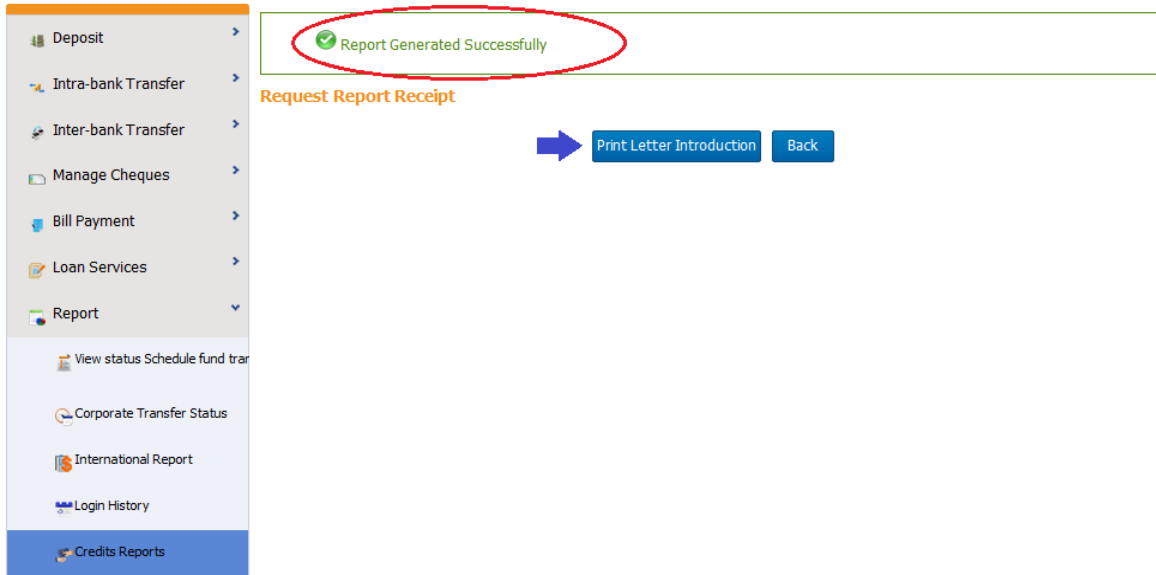
Details of Receiver

Select Account : * 1006-11-040- Available Balance 3,787,765,130 IRR
 Receiver Name : * xxxxxxxxxxxx National Code : * 0017
 Received Report Date : * 2021-09-29 Branch Name : * Elahie - 1004
 Charges Amount : * 600,000

Submit Reset Back

electing register icon sends your request to the specified branch and the person nominated in the letter, with their valid ID and a draft copy of the receipt of request letter, should visit the bank within the specified period.

Please note that all signatories of the intended account must sign the receipt of the request letter.



Change Password

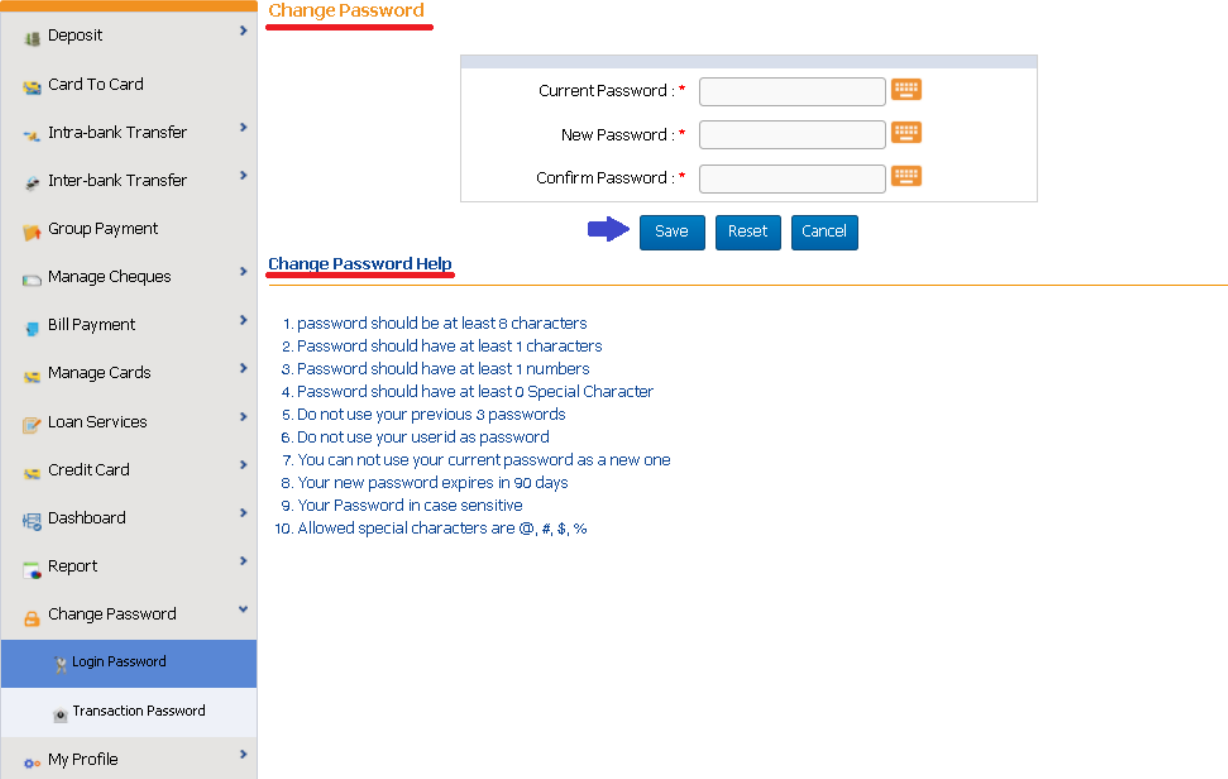
Login Password

To change the login password, click on “Change Password” menu and select “Login Password” sub-menu. Regarding “Change Password Help” in the page, you can change your login password.

First enter your current login password and then type your new login password. Then you should re-enter your new login password in the displayed field.

If you have entered the passwords correctly, clicking on “Save” replaces the former password with the new one.

In case the existing password entered wrongly or the “new password” differs from the one re-entered, an error notice displays, indicating that you should enter passwords with greater care.



The screenshot displays the 'Change Password' interface. On the left is a sidebar menu with the following items: Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password (expanded), Login Password (selected), Transaction Password, and My Profile. The main content area is titled 'Change Password' and contains a form with three input fields: 'Current Password', 'New Password', and 'Confirm Password'. Each field has a red asterisk and a password strength indicator icon. Below the form are three buttons: 'Save', 'Reset', and 'Cancel'. Underneath the form is a section titled 'Change Password Help' with a list of ten password requirements:

1. password should be at least 8 characters
2. Password should have at least 1 characters
3. Password should have at least 1 numbers
4. Password should have at least 0 Special Character
5. Do not use your previous 3 passwords
6. Do not use your userid as password
7. You can not use your current password as a new one
8. Your new password expires in 90 days
9. Your Password in case sensitive
10. Allowed special characters are @, #, \$, %

Transaction Password

To change the transaction password, click on “Change Password” menu and then select “Transaction Password” sub-menu. Taking security issues into consideration and the conditions defined on the page, change the transaction password.

First enter your current password and then enter your new Password. You are required to re-enter your new transaction password again.

If you’ve entered the passwords correctly, clicking on “Save” button replaces the former password with the new one.

In case the existing password entered wrongly or the “new password” differs from the one re-entered, an error notice displays, so you should enter passwords with greater care.

The screenshot displays the 'Transaction Password' change interface. On the left is a sidebar menu with the following items: Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password (expanded), Login Password, Transaction Password (selected), and My Profile. The main content area is titled 'Transaction Password' and contains a form with three input fields: 'Current Password', 'New Password', and 'Confirm Password', each with a password strength indicator icon. Below the form are three buttons: 'Save', 'Reset', and 'Cancel'. A blue arrow points to the 'Save' button. Below the form is a 'Change Password Help' section with a list of 10 requirements:

1. password should be at least 8 characters
2. Password should have at least 1 characters
3. Password should have at least 1 numbers
4. Password should have at least 0 Special Character
5. Do not use your previous 3 passwords
6. Do not use your userid as password
7. You can not use your current password as a new one
8. Your new password expires in 90 days
9. Your Password in case sensitive
10. Allowed special characters are @, #, \$, %

My Profile

Selecting this icon, you may change your Internet Banking settings as follows:

Change Account Order

This menu enables you to define the display order of your accounts.

Having entered the menu, you are required to enter your transaction password at first. This is merely to ensure your security.

List of your accounts are displayed here. You may set order of your accounts to be displayed for you on your Internet Banking using numbers. At the end, choosing "Save" button saves the order of display of your accounts.

Change account display order

Account Number	Name	Account Order
Short Term Deposit		
100210800		<input type="text"/>
1001108801		<input type="text"/>
Loan		
100250620		<input type="text"/>
100250620		<input type="text"/>

Save Reset Back

Change User Id

In order to change your Internet Banking user ID, you are required to enter your transaction password at first for security considerations.

Your Username is an identification used, in combination with password, to login to your Internet Banking account. For the first time you receive your Internet Banking username and password by visiting a branch of MEB.

- After entering your transaction password, you may change your user ID and enter the new one.

The screenshot displays the 'Change User Id' page. On the left is a vertical sidebar menu with the following items: Deposit, Card To Card, Intra-bank Transfer, Inter-bank Transfer, Group Payment, Manage Cheques, Bill Payment, Manage Cards, Loan Services, Credit Card, Dashboard, Report, Change Password, My Profile, Change Account Order, and Change User Id (which is highlighted in blue). The main content area is titled 'Change User Id' and contains a form with the label 'Enter New User Id : *'. The input field contains the text 'test'. Below the input field is a blue arrow icon pointing right, followed by three buttons: 'Submit', 'Reset', and 'Back'.

- On the next page, your new user ID will be displayed for confirmation.

Change User Id

Enter New User Id *

Confirm Back

- By confirming it, your user ID will be changed and a success message will be displayed to you. By clicking “OK” button, you will be logged automatically and you need to log into you Internet Banking again if you want to resume use it.

MEB OTP App Pin Request

Receive MEB OTP is a mobile application for receiving OTP passwords. If you would like to receive card’s dynamic password through this application, you should at first download the application and then visit a branch of Middle East Bank in order to activate it for you. You may also activate MEB OTP application through your Internet Banking account.

For this purpose, you should use this menu and enter your transaction password at first. Then your Customer ID and your registered mobile phone number is displayed. By clicking “Continue” button, you are directed into the next page that you should enter the SMS code sent to your mobile phone.

MEB OTP App Pin Request

Customer Specifications

Customer No : 01000

Mobile No : 93929

Continue Cancel

Deposit >

Card To Card >

Intra-bank Transfer >

Inter-bank Transfer >

Group Payment >

Manage Cheques >

Bill Payment >

Manage Cards >

Loan Services >

Credit Card >

Dashboard >

Report >

Change Password >

My Profile >

Change Account Order

Change User Id

MEB OTP App Pin Request

Reactive card pin2 with Mobile

Statement email setting

After confirming the displayed data, the process is completed.

MEB OTP App Pin Request

Confirm send pin for MEB OTP App

Customer No : 01000

Mobile No : 93929

Harim SMS Confirm Code : *

This value is required.

Confirm Back Cancel

Deposit >

Card To Card >

Intra-bank Transfer >

Inter-bank Transfer >

Group Payment >

Manage Cheques >

Bill Payment >

Manage Cards >

Loan Services >

Credit Card >

Dashboard >

Report >

Change Password >

My Profile >

Change Account Order

Change User Id

MEB OTP App Pin Request

Reactive card pin2 with Mobile

Statement email setting

Reactive Card Pin2 with Mobile

To receive One Time Password (OTP) for your card(s), you must choose one of your telephone numbers to receive SMS. In other words, using this you could activate Harim system for receiving dynamic second password (OTP) of your card(s) via SMS. Harim is a system developed to provide dynamic second password (OTP PIN2) of cards and send it to customers through SMS.

For this purpose, you are required to enter your transaction password at first.

On the next page, Terms and Conditions of activating Harim system are displayed to you.

Harim settings(OTP) the possibility of sending dynamic second passwords

Selecting the ***Acceptance of Terms and Conditions*** means that the following are approved:

1. The selected mobile numbers on the next pages are already available to me.
2. I authorize the Middle East Bank to send the one-time password of the selected cards to the mentioned mobile number.
3. Before handing over the selected mobile number to the other - given the possibility of receiving a one-time password - I will inform the Middle East Bank.

I accept terms and conditions

Continue Cancel

After viewing and accepting terms and conditions, you are directed into the next page on which you can activate Harim for all your cards at the same time or only the intended ones. On “Terminal Address” section you should select your mobile phone number. By Clicking “Continue” button it will be activated for the selected card(s).

Harim settings(OTP) the possibility of sending dynamic second passwords

The status of card Harim (OTP)

S.No.	Card Number	Card Type	Terminal Type	Terminal Address	Add
1	xxxxxxxxxxxx	Debit Card	SMS	93929	Continue
2	xxxxxxxxxxxx	Debit Card	SMS	93929	Continue
3	xxxxxxxxxxxx	Credit Card	SMS	93929	Continue

Set Customer Harim

Card Number	Card Type	Terminal Type	Terminal Address	Add
All Cards	Debit / Credit	SMS	9392	Continue

[Cancel](#)

Private Accountant

Regarding the possibility for individual persons to define private accountant, who can register transaction, hereinafter all MEB customers are able to use private accountant for the sake of ease and speed of their banking operations. To this end, by visiting a branch of MEB and applying for introducing a private accountant, an Internet Banking user account, distinguished from the account holder's Internet Banking account, will be made available to the intended accountant. Limits and accessibilities, defined for the accountant's Internet Banking, is set by the account holder, while the accountant may only register the transactions. Therefore the transaction is carried out and funds are withdrawn from the account only after final confirmation by the account holder is granted.

As mentioned above, transaction limits, viewing each of the accounts and access to each of funds transfer menus are set for the accountant by the holder of the account and the accountant may not transfer funds nor view the account's details, beyond the set limits.

To know the procedures on registration of transactions, the private accountant should refer to the descriptions in the existing manual for more information.

It is worth mentioning that since registration of transaction by the private accountant is not construed as carrying out banking operations of funds transfer and withdrawal of money from the account, at the end of each transaction instead of receiving the receipt, a message indicating that the transaction is successfully uploaded is displayed. Such message means that the transaction registered by the private accountant has been uploaded in the account holder's dashboard and transfer of funds and withdrawal from the account needs final approval of the account holder.

Note: Since the private accountant is only tasked with making transactions for the account holder, with the aim of quick and easy conduct of funds transfer, there is no need to the account holder's bank card passwords when registering card-to-card transaction.

Private accountant can view the status of registered transactions on the dashboard of “Individual Transaction History”, depending on type of transaction and intended time period.

If for the “Transaction Type” you select “Pending” value, the transactions which have been rejected or not confirmed by the account holder are displayed. The “Approved” status displays the transactions approved by the account holder and indicates that the amount has been withdrawn from the related account. “Rejected” status includes transaction rejected by the account holder. The details of such fund transfers can also be viewed in the “Transaction statements” and Funds Transfer Report.

Checker (Account Holder)

The transactions registered by the private accountant are uploaded in the account holder's "Individual Transactions Dashboard" and need final approval of the account holder for transfer of funds as well as withdrawal from the account. In order to approve or reject such transactions and prior to approving or rejecting each transaction, the checker (account holder) should carefully peruse the details and features of transactions and make certain that the details of which, such as the amount, IBAN(Sheba) number, destination account number, name of destination account holder, etc. are accurate.

The registered transactions are classified on the "Individual Transactions Dashboard" based on transaction type and each transaction has a Batch Number. To view the details or to approve or reject each transaction, it would suffice to click on the batch number of transactions.

If you are certain about the of details of a transaction and confirm the transaction, you will receive the funds transfer receipt when the transaction is finished and the funds transfer report can also be viewed in the "Reports" menu and in the "Transaction Statement" menu.